

RENTWORKS FEATURES & REPORTS

Loaded with time-saving features and reports, RentWorks was designed with direct input from auto rental operators all over the world. We understand where you're coming from and where you want to go! And RentWorks will help you get there by providing tools that will streamline your operation and increase your bottom line. In today's highly competitive economy, why be satisfied with merely staying in the race? With RentWorks, you'll shift your business into high gear!

KEY FEATURES

This is a sampling of some of the most important features, but RentWorks is packed with dozens of powerful features — there is *much* more!

RENTAL

- Unlimited rate types, calculations, and quotes:
 - Hourly, daily, weekly, monthly, long term
 - Insurance replacement/calendar day rates
 - Corporate customer rates
 - Seasonal rates
 - Bundled rates
 - Time slot rates
 - Rate blackouts
 - User-defined rate periods
- Rate yield management tools
- Creates renter and customer file — collects and stores all relevant information about customers including name, address, phone, company name, credit cards, car type, coverages and email address
- Insures accurate calculation of rental charges
- Allows you to void rental agreements
- Handles multiple fuel types, including pre-paid gas
- Enforces policies for excess mileage, late charges beyond user-defined grace periods, fuel charges, and excess charges for clean-up and damages
- Calculates sales tax, city taxes, airport and state/province surcharges
- Closes and prints rental agreements
- Laser forms can be emailed
- Checks vehicle availability and pricing for walk-ups
- Allows you to define Rate Rules to determine deposit requirements, pick-up day, min/max number of days
- Handles tax exempt rentals
- Prints multiple rental forms (hundreds to choose from!)
- Credit card authorization and settlement module
- User-defined minimum age and underage drivers
- Unlimited notes for each reservation, contract, vehicle, renter, or local company
- System automatically issues rental agreement numbers
- Captures lost and found items
- Translatable into most languages
- Provides menu level and field level security
- Process one-way rentals and split revenue with user-defined matrices
- Tracks non-revenue movement of vehicles and prints non-revenue tickets
- Allows for sale of miscellaneous items (such as boxes, maps, etc.) that are not attached to a rental agreement

Corporate Customer Processing:

- Stores corporate profile accessible by company name, number or authorized drivers
- Stores Accounts Receivable customer number
- Allows you to assign specific rates to corporate accounts

Insurance Replacement:

- Allows multiple split billing among insurance and direct bill customers
- Captures and tracks extensions
- Stores insurance claims information, including claim #, adjuster and rate allowed

LoanerTrack:

- Process service loaner agreements in one easy screen
- Stores dealership service rental information, including service order #, service advisor and rate allowed

RESERVATIONS

- ResPlanner can assign vehicles to reservations
- Print or email reservation confirmations and quotes
- Reservation links to franchise systems
- No-show processing

FLEET OPERATIONS & MAINTENANCE

- Stores detailed vehicle information, such as key codes, depreciation, optional equipment, as well as images
- Look-up button gives you the ability to find a vehicle by Unit #, License # or VIN
- Maintains repair orders along with labor and parts costs
- Allows you to set up recurring maintenance procedures
- Retains full service history by vehicle
- Provides detailed transaction history by vehicle

Projected Availability Forecasting:

- Analyzes availability on an hourly basis
- Allows you to include forecasted fleet acquisitions and turn-backs

Parking Violation Management:

- Identifies responsible renter based on vehicle license, violation date and time
- Exports rental information to a form letter

Cash Drawer Reconciliation:

- Links cash drawer to a terminal or counter agent
- Stores the normal starting balance for a drawer
- Maintains running starting/ending cash balances by shift
- Allows for petty cash items
- Supports cash drops and balance out feature

KEY INTERFACES

- Microsoft Excel®: Several RentWorks reports can be downloaded into an Excel spreadsheet, giving you the opportunity to analyze important data and to create charts and graphs.
- Microsoft Word®: Allows you to perform customer mailing label merge
- Progress Results®: Create queries and generate custom reports
- Other Accounting Interfaces: Intuit QuickBooks™ Pro, Sage MAS200®, Peachtree, Reynolds & Reynolds Performance Path ERA2®, and ADP Open Elite

INQUIRIES & REPORTS

In addition to the following reports, you can custom design your own reports to meet the specific needs of your business.

INQUIRIES

- Cash Drawer Inquiry
- Contract Inquiry
- Contract & Reservation Audit
- Credit Card Inquiry
- Due Back Inquiry
- Extension Inquiry
- Rates & Availability Inquiry
- Reservation Inquiry
- Source Referrals Inquiry
- Fleet Inquiries: By Date/Time/License, By Status, Foreign Vehicles, Maintenance Due, Repair Orders, Ready Lines, Transactions, Vehicle Problems

FLEET REPORTS

- Additions Report
- Depreciation Report
- Payment Processing Report
- Sales Report
- Contract Revenue by Vehicle Report
- Profit/Loss by Vehicle Report
- License Expirations Report
- Maintenance Alerts Report
- Maintenance Due Report
- Problems Report
- Repair Order Report
- Fleet Due Back Report
- Fleet Overdue Report
- Fleet Status Report
- Fleet Summary Report
- Fleet Financials and Statistics Report
- Incoming/Outgoing Units Report
- Net Available Vehicles Report
- Projected Utilization Report
- Transactions Report

MANAGEMENT REPORTS

- Accounts Receivable Report
- Accrual Report
- Booked Revenue Entries Report
- Deposits Report
- Payments Report
- Daily Transaction Report
- Daily Location Summary Report
- Location Performance Report
- Revenue Management Report
- Revenue Report
- Tour Revenue Report
- Year-To-Year Revenue Report
- Commissions Report
- Corporate Rentals Report
- Customer Report
- Reasons Report
- 35-Day Roll Report
- Reservation Source of Business Report
- Source of Business Report
- Taxes and Fees Report
- Tax Exempt Report
- Cash Drawer Report
- Daily Business Report
- Daily Cash Report
- Draft Capture Report
- Contract Receipts Report
- Invoice Report
- Statement Report
- Extension Report
- Lost and Found Report
- Detailed Reservation Report
- No-Show Processing Report
- Reservation Report

EXCEPTION REPORTS

- Additional Deposits Report
- Contract Discrepancy Report
- Contract Report
- Missing Miles Report
- Payment & Deposit Exception Report
- Rate Exception Report
- Turndown Report

“Bluebird software has now been installed in more than half the Thrifty UK Car Rental franchises. The roll out process has been smooth and trouble free, providing a very stable, easy to use and comprehensive car rental system well suited to the UK market. Staff training times have been cut dramatically, management information is excellent and rental revenues are up. ”

*Andrew Senn, Director
Flightform Ltd.
Licensee – Thrifty Car Rental
High Wycombe, England*



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Solution Provider

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BLUEBIRD
RentWorks[™]

The Vehicle Rental PowerSuite



AUTO RENTAL SOFTWARE MADE EASY

BLUEBIRD RentWorks™

All the tools you need to run every aspect of your business...from the front counter to the back office.

suitable to any size rental agency, managing fleets from 10 to 10,000 vehicles — all with the same results: increased rental activity and revenues!

RentWorks is easy to learn, easy to use and highly scalable, so your computer system can grow along with your business. Whenever you are ready to expand, we'll provide you with cost-effective upgrades to keep your system current and affordable.

THE FEATURES YOU NEED

RentWorks is designed to meet the demanding specifications of today's vehicle rental companies. Fast, easy-to-use rental screens; reservations and availability; fleet maintenance; credit card processing; rate management; accident claim tracking; interfaces to accounting modules, dealership systems and Microsoft Office; cash drawer; full reporting; Web solutions — it's all in there! With dozens of powerful features at your fingertips, you'll be able to work more productively, reducing paperwork to a bare minimum and maximizing profits.

Since 1982, Bluebird has been providing innovative computer systems to the vehicle rental industry. First there was AutoMate...then AutoMate2... now we are proud to offer our latest leading-edge software product. Designed for easy installation and use in your Windows PC environment, **RentWorks™** is the most powerful vehicle rental software in the industry.

"We have grown to 20 locations with over 4,000 vehicles in the fleet. Our Bluebird computer system has provided a flexible, in-depth solution every step of the way. And by anticipating our future needs, the team at Bluebird is providing superior technology for our growth in the 21st century."

*Frank Colonna, President
Triangle Rent A Car, Raleigh, NC*

RentWorks is compatible with the full range of Windows® operating systems using Terminal Services and the latest thin client technology. Innovative devices such as hand-held terminals, signature pads and driver's license scanners can all be configured for your system.

With installations worldwide, RentWorks has proved to be well



BETTER FLEET MANAGEMENT

RentWorks tracks the status of all your vehicles, so you know where your cars, trucks and vans are at all times. Regardless of the size of your fleet, RentWorks gives you an up-to-the-minute, complete account of each vehicle. You'll know where it is, how often it's being rented, scheduled maintenance and repair work, and the net worth of the vehicle.

Statistical and financial reports help you run your business

better. RentWorks provides dozens of reports that allow you to make important management decisions. With the Report Writer, you can create your own customized reports. And you can download repair orders into an Excel® spreadsheet, create a graph or chart, and get a grip on expenses.

HARNESS THE POWER OF THE WEB

If you do business over the Internet, Bluebird offers powerful solutions that will help you maximize your efforts.

With **e-rez2**, your customers are able to see actual rental car rates and availability, make reservations, and receive a confirmation number — directly from your web site! You can even allow customers to select coverages and items such as child seats. Once the reservations are made, all the information is automatically loaded into your existing RentWorks database.

NetRent is an option that enables you to have 24-hour access to RentWorks via the Internet without having to install the software on your computer. For a minimal transaction fee, you can enjoy all the benefits of the top rated software in the auto rental industry, plus Bluebird's unparalleled technical support. We'll even perform nightly back-ups of your valuable data!

DEDICATED TO CUSTOMER SUPPORT

At Bluebird Auto Rental Systems, we believe in customer service. After you buy a computer system, we won't do a disappearing act.

In addition to on-site training, we offer classes throughout the year so you can get the most out of your system. The classes provide an opportunity to train new employees. Or perhaps you just want a refresher course for yourself.

Should the need arise, we're always just a phone call away. Dedicated product support analysts are available to answer questions and provide solutions 24 hours a day, seven days a week. Our goal is to keep you up and running at all times. Your smooth

"Having Bluebird Auto Rental Systems as a technology partner has really helped us grow. From connecting our remote location over DSL to using the e-rez2 Internet Reservation Module allowing our customers to view rates, check availability and book reservations in 'real-time' over our web site. Bluebird has exceeded our expectations in software, technology and support."

*John Kiland, President
Rent-A-Vette, Las Vegas, NV*

operation depends on these services and we're committed to providing the best support in the industry!

FOR TODAY AND TOMORROW

RentWorks is the most powerful and adaptable vehicle rental software for Windows available today. And it gets better all the time. Our development team is constantly improving the existing features and adding new ones.

Our mission has always been to provide you with products — and a company — you can depend on. RentWorks will grow with your business and Bluebird will be there to support you. You can depend on that!

RentWorks. All the power you need in one package.

NOW EASIER TO USE THAN EVER!

RentWorks is the business solution you've been waiting for. With RentWorks, you can give your customers fast, efficient service while increasing productivity in all aspects of your business!

Description	Rate	Time	Units	Max	Type	VP	Limit	Free Mi.
RACK: Daily	43.50	1 Days	0 Reg	yes	0.00	100		
RACK: Weekly	310.50	7 Days	0 Reg	yes	0.00	700		
RACK: OT Hourly	18.00	1 Hours	0 OT	yes	0.00	0		

Taking Reservations Is A Snap!

Pull-down menus allow you to select user-defined vehicle classes. Use look-up browsers to search your database for repeat renters and rate codes. All the information you need is right at your fingertips!

Class	Description	Est.Chgs	Est.Chgs +/-	Rate	Per	Unit	Type	Free Mi.
Economy	Standard Daily Rate	157.50	+ 00	25.00	1 Days	Reg	100	
Compact	Standard Daily Rate	189.00	+ 31.50	140.00	7 Days	Reg	700	
Midsize	Standard Daily Rate	220.50	+ 63.00	10.00	1 Hours	OT	0	
Fullsize	Standard Daily Rate	252.00	+ 94.50	0.00	1 Mile		0	
MiniVan	Rack Rate	311.95	+ 154.35					

Need To Check Rates & Availability?

No problem...RentWorks provides you with an inquiry screen at the touch of a button! Enter a date range, then see how many vehicles (by car class) are available. The Rate Shop feature displays alternative car classes with Estimated T & M Charges, giving your reservation agents the opportunity to make a "sales pitch" and increase your bottom line!

Display Vehicle Photos

Images of vehicles can be stored and displayed in the Vehicle Fleet program and in Contract Sales. A window shows the general vehicle information, the photo of the vehicle, and rental options.

Record Vehicle Damage

Damage to a vehicle can be recorded either in the Vehicle Fleet program or in the Contract Sales screen. A "flattened" vehicle picture appears in the window, and damage indicators can be dragged-and-dropped onto the picture to mark the damage.

"We are extremely pleased with Bluebird! We had been using a different counter system and couldn't pass up the advantages Bluebird has over their competition. Being able to connect over the internet speeds up everything from getting a customer a copy of their receipt to posting your Daily Business Reports. Being able to post directly into QuickBooks saves us an immense amount of time compared to our old system. Bluebird is constantly upgrading and tweaking things to stay at the top of their game. We look forward to sharing a long and successful relationship."

*Molly Flodman, Owner
Dollar Rent a Car, Omaha, NE*

Managing Reservations Just Got Easier!

The Reservation Planner allows you to assign vehicles to reservations using a multi-colored chart. The Schedule consists of a list of vehicles for the selected class and the contracts and reservations associated with them. You can view the schedule by Hours, Days, or Weeks. The system will automatically try to assign vehicles to reservations, starting with those vehicles with the lowest odometer. By dragging and moving the reservations, you can re-assign them to different vehicles.

Track Your Support Calls With Our On-Line Call Center

This screen displays Support Tickets for a particular date range. Note that the Reference Number is underlined hypertext. If you click on this link, you will be able to view all the information at Call Details.