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Print Program Modification Policy

Due to the inordinate number of requests received by Bluebird for modifications to print programs, we have had to implement the following policy.

- 1. All modification requests must be submitted to Bluebird on the appropriate Print Program modification request form. This form is readily available from any Product Support Analyst or Sales Representative.**
- 2. All customers will be given a 30 day period from the ship date of their system to report print program changes and modification requests. Modifications reported during this time period will be re-programmed at no charge.**
- 3. All subsequent changes, modifications or bug fixes will be charged at \$125 per hour, measured in 1/2 hour increments.**

If you have any questions regarding the above, please contact your sale representative or any of our Product Support Analysts.

Signature: _____

Name (please print): _____

Company: _____

Date: _____