



RentWorks Version 4.0 B10 Release Letter April 22, 2011

Significant changes:

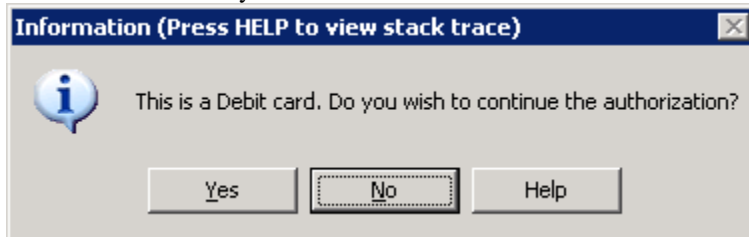
- The CardSense product of Element Payment Services (EPS) is an add-on module if you use EPS for Credit Card Processing via RentWorks. CardSense had automatically detected Debit Cards, but now, with B10, it can also detect Pre-Paid Gift Cards. You can determine how each should be handled via the Credit Card Processing Setup Screen:

A screenshot of the "Credit Card Processing Setup" window in the RentWorks software. The window has a title bar with "Dashboard" and "*Credit Card Processing Setup". The interface includes several input fields and radio button options. The "Location" dropdown is set to "Main". The "Interface" dropdown is set to "Element", with a "Translations" button to its right. The "Server" field is empty. The "Account#" field is empty. The "Password" field is a long, empty text box. The "Merchant ID" field contains "1234567890". The "Terminal ID" field contains "1". Under "Debit Card Check", the "No Check" radio button is selected. Other options include "Notify on auth-only deposits", "Notify on auth-only deposits & convert to paid", "Notify on all payments/deposits", and "Do not allow to be taken as a deposit". A "Last Draft Cutoff" section contains a "Date/Time" field with "0.00" and a "Last Batch#" field with "0". Under "Prepaid Debit Card Check", the "No Check" radio button is also selected. At the bottom, there is an "Un-Accepted AVS Results:" field with a note "(Separate values with a comma)".

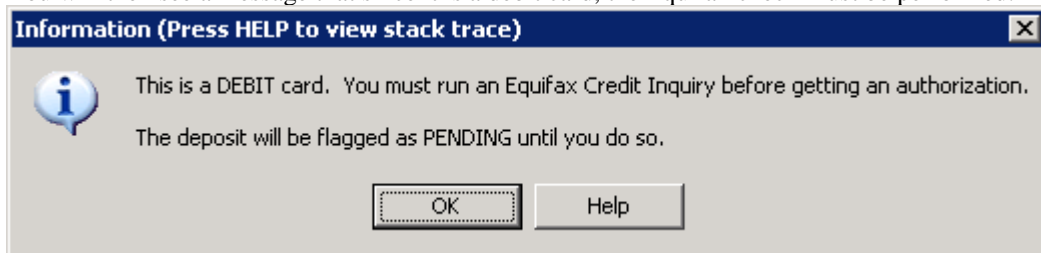
Please note that the CardSense feature costs \$250 up front plus \$12/month/MID Location.

- During contract close, the look-up parameter will default to RA# instead of last name. If the rental agent changes it to the Last Name, only those contracts with a due back location which matches the terminal default location will appear.

- If the location code is left blank in Fees & Taxes record, all locations will use it unless another record exists with the location code.
- The Reminder Field in Claims Manager has been expanded from 200 to 524 characters
- Field Labels for Coverages on the Contract Processing Summary Screen can be changed using Language Translation. The Language should be “English-USA”, and that language should be defined for the Employee record.
- For Budget Rent a Car locations, we have added a new Budget Frequent Flyer Report. If you want to stop including the reported contracts in subsequent transmissions, check the box “Update Contracts”.
- For Budget Rent a Car locations, the Budget TARP Report has been enhanced so that locations can easily be added.
- For Budget Rent a Car locations, coverage preferences are now being set when a Budget FastBreak (BCN#) profile is downloaded via the Data Bridge. Add Data Bridge translation functionality. Note: One coverage record for each type (CDW, PAC, PEC, SLI) has to be checked for “Auto Apply”.
- For Payless locations, we have added a new Government Report/Export program.
- For Dollar/Thrifty locations, **warn** agents when a contract isn’t opened and closed under the same location code as the one transmitted in the corresponding reservation transmission.
- For the CRX Rez Link, the following fields have been added: Renter Address Fields, secondary source (if not a Travel Agent, this will populate the referral field), airline and flight number (SAR 6987).
- The sequence of events for the Equifax Automatic Debit Card feature can now be configured to function as follows providing: a) The “Use Automatic Debit Card Detect business rules” box is checked in the Equifax Setup screen, b) the Element Credit Card Interface is in use and c) Custom Feature A1087 is enabled:
 - 1) Rental agent opens rental agreement, swipes or manually keys in card info, enters the appropriate dollar amount, and clicks on the Auth icon. (You do not have to check the Paid box, as all debit cards are automatically converted to paid anyway.)
 - 2) RentWorks sends the credit card information to Element. First, RentWorks will notify you that it is a debit card and asks if you should continue to obtain the authorization:



- 3) Answer **Yes** as this is the standard credit card interface response.
- 4) You will then see a message that since it is a debit card, the Equifax check must be performed:



- 5) As stated in the message, the Deposit is flagged as "Pending" and **no** authorization is performed.
- 6) The agent can then access the Drivers tab, key in the customer info required for the Equifax Inquiry, return to the Summary tab and press the Equifax button. If the user has loaded an existing renter record that has complete address information, the trip to the Drivers tab would be unnecessary. The Equifax button would be enabled as soon as the Pending authorization is saved.

- 7) If the Equifax Inquiry comes back positive, RentWorks will then, using the pending payment record, retrieve an authorization.
- 8) If the Equifax Inquiry comes back negative or inconclusive and the user DOES NOT have the "Override credit inquiry failure" privilege, RentWorks will delete the pending payment record and the agent is free to void the RA or pursue other deposit means.
- 9) If the Equifax Inquiry comes back negative or inconclusive, and the user DOES have the "Override credit inquiry failure" privilege, RentWorks will display a message asking the user if they want to delete the pending payment record, or if they want to continue with the authorization.

Other significant SARS which have been closed with B10 are as follows:

- 1665 - PPGEN: Need to print Vehicle note, more than one line for customer to print vehicle condition. Also print DUE and/or IN location information on contract.
- 3980 - The Stop queue monitor process stops with a Progress editor screen.
- 5293 - BugRef558 - "no ttChg record is available" message when SAVING a local company record.
- 6042 - BugRef1306 - Tour not functioning correctly: a tour for 3 days on a 5 day contract charges all 5 days to the tour voucher instead of cascading to the renter.
- 6060 - BugRef1324 - Correct the spelling of Receipts (Receipts) in daglaccts.p, postqb.p, rptdbr.p and utpost.w
- 6180 - Insurance info from a local company that is checked to apply to contracts, does not appear anywhere on a contract.
- 6298 - Modify PPGEN to have the ability to put a conditional statement on Text boxes.
E.G. "Display <RTF> file when CDW is on the contract"
- 6336 - Creating a new company you receive the message "No ttChg record available".
- 6426 - Fix rules button from company rates. It displays the ra/res or blank rate from the contract and not the rules for the selected company rate. The rules fields are not affected by field security.
- 6466 - Cannot add a repair order to a vehicle that is already on rent. V3 allowed this with a repeated warning "Do you really want to do this?" No warning in V4. When a repair order is entered for a vehicle that is ON-RENT, upon closing of the R/O the due back information is removed. V3 warned you the vehicle was on rent but kept the due back information.
- 6509 - Field security does not work for Status Modify. Want to secure the LOCATION field.
- 6555 - VLF cannot be overridden by Company override. VLF is a changing amount field. It is dictated by the amount on the Fleet record and not the amount of the charge itself. Retrieving the VLF amount from the Vehicle Record rather than a percentage, flat or daily tax calculation, the Override does not remove the VLF from the rental charges.
- 6568 - BARS Mail - "Reply to ALL" button's erroneous behavior is as follows:
 - 1) Send an e-mail from Paul to Phil, Cc: Elfi, Dave
 - 2) Dave read's e-mail and replies to "ALL".
 - 3) Reply is sent to Paul, Cc: Elfi, Dave
 - 4) Phil is dropped!
- 6612 - Add the Renter Name to the Statement Processing Report Output. Needs this to make it easier for the customers to reconcile this report.
- 6622 - Manager over-ride does not correctly re-apply the previous user privileges.
- 6663 - When pop-up notes are displayed when entering contract modify, you cannot edit them at that point. You must go through all the notes first then use the Notes Icon to make any changes. Need the ability to change notes when they popup.
- 6673 - Add the Fleet's VIN # on every tab, and make it display-only except on the General Tab.
- 6681 - Need to add additional maintenance alert functionality for recurring maintenance alerts. Give the option to "Calculate next service due from current Date/Odometer" instead of defaulting to the in-service date or zero miles.
- 6682 - Reservation inquiry needs a column for location out and res status. Can do away with the "product" column to provide room.
- 6693 - When adding GLOBAL alerts you must have a valid maintenance alert on the screen BEFORE you can do GLOBAL add. Product is <blank> and cannot be changed. CF D1000 prevents the loading of the dataset and messes up GLOBAL add.

- 6701 - Repair orders do not total the cost of the Parts & labor. Total field is zero or <blank>. Parts cost also showing null on startup.
- 6702 - When a contract is voided that has equipment on it, the equipment is NOT returned to an available status.
- 6721 - Corporate rentals report is pulling companies that have nothing to do with the contracts.
- 6723 - Editing an existing rev split matrix, generates an error "RevMat already exists with ...".
- 6730 - Session inquiry blows up when you enter an invalid Employee number and then search.
- 6731 - In reservation entry the default should be for "Rate Shop" and not "Include Repairs". Default will now be the last selection made.
- 6733 - Misc charges based on 24hr time are not automatically recalculated when the restrictions are updated.
- 6734 - Fuel charges not calculated automatically when you adjust the fuel-out slider AFTER setting the fuel-in slider.
- 6761 - The change password program allows entry of passwords up to 16 characters. The RentWorks login screen only allows 10 characters to be entered. Make the two programs consistent.
- 6763 - Error "Screen-value is not a queryable attribute for BUTTON btnLookupComp" occurs when looking up a company for a non revenue ticket.
- 6765 - When trying to add a new company, error "You must enter a company name" appears even though a company name has been entered.
- 6766 Copying a DB "deposit" record during check-in does not set the flags correctly for PAID, causing a Summary display issue.
- 6767 - Utpost from the CLIENT side does not unpost nor post contract commissions. Also it does not display the total number of contracts cleared.
- 6768 - utpost.w does not clear the 'Date Inv Posted' correctly when selecting single RA mode. Date range works fine (when AR Invoices checked). server\utpost.p allows only one function at a time. It needs to post all selected functions in one run.
- 6769 - PO number is manually added to a payment where the company requires a PO number. User selects Save button without moving to another field, validate logic doesn't think a PO has been added and doesn't let the user save record.
- 6770 - Claim reminder notes field too small.
- 6777 - Adding a DB to a CLOSED contract does not require you to select a DB company, then adding a subsequent DB to reter pops the message "DB requires an AR number"
- 6782 - The "Flattened Car" is disappearing periodically in contracts on the Vehicle tab.
- 6786 - Add fields below to invoice export as requested
 - Renter Information Details
 - Voucher Number #
 - Claims Number #
 - Adjuster
 - Renter's Insurance
 - Policy #
 - Insured
 - Charge Summary Details
 - Subtotal of Other Charges
 - Total Charge
- 6796 - The Foreign Drop Report returns "No Records in Range" when the ALL selection is used for Locations. See also SAR 6859.
- 6814 - A tour contract with discount shows the discount with the tour and the renter charges. This causes a false out of balance condition with the charge summary browse. The same happens to a tour contract with chargeable miles.
- 6815 - V4 statements - same as 3.0 - incorrectly check for anything in the DatePaid field. It should check if the DatePaid is less than the ending statement date. Statements should not include any payments paid after the ending statement date. Only DB
- 6818 - Cloning of posted charges/payments results in .. this report date already posted... error, regardless which report date is entered.
- 6822 - When adding a repair order for a vehicle that is on rent, you cannot use the vehicle lookup to do this. Correct vehicle not added to the R/O.

- 6823 - Contract being saved with a BLANK location out. Need to validate locations on FINISH.
- 6835 - Currently, the system always uses the currency exchange rate that is closest to date of Check OUT. The customer would prefer to see the exchange rate used that's closest to the date of Check IN. [Activate with custom feature \(CF A1086\), which will use the DBR Date instead Add Date.](#)
- 6838 - 1) In V3 they used to be able to simply type the first few letters of someone's name in the TO field and press tab, now you have to search every time.
2) System should use what is entered in TO field as search criteria when pressing the binoculars.
3) If you know the group you want to send to, you cannot simply type it in the TO field, you MUST do a search.
4) Tab order skips binoculars. There is no way to select the Binoculars without using the mouse.
5) Groups, "Types box" for default groups needs to be editable. Customer does not want security groups selectable in mail program. When you select EDIT you are presented with a message stating that mandatory groups cannot be edited.
- 6840 - When G1002 applied the description of the rate + free kms cuts into the rate per section.
- 6841 - Notify the counter agent that a contract is overdue when accessed (Contract modify or Close).
- 6842 - TARP settings program does not save settings correctly.
- 6843 - The translations of Class and Paycode for Corp-Cust file are not executing because mllink.i translates local to corp and not corp to local. Same issue is with aulcenter.
- 6851 - If the system is using a time zone that has a positive offset from GMT (i.e. +0100), smtpmail.p generates an error "Value 4294967176 too large to fit in INTEGER datatype. (13682)".
- 6854 - Claims report wraps beyond 80 columns, the user is trying to change to LANDSCAPE in the printer selection window. However when we print the report, we must be sending control characters that are overriding the selection of LANDSCAPE as it always prints portrait. If you change the settings in Printers and Faxes to LANDSCAPE, the report displays and prints in LANDSCAPE.
- 6855 - Some drafted payments' DBR dates were changed by the HandHeld processes' bug; need a way to determine which payments are suspect of being on the wrong DBR. Add Draft Date and Posted Date columns to the report to assist in balancing DBR/Payments
- 6856 - Renter history of currently open RAs does not pop up automatically when the renter is added to the RA Like in V3. Renter history button does not include "pending open" RAs. (See SAR 6957).
- 6857 - Initialize DistanceUnit variable so it is not sent out as zero.
- 6858 - Dealership program is not populating the service order number and number of days into the Dealership details record. The tour bus generates an error (and incorrect wording) when entering the dealership contracts.
- 6859 - The Foreign Drop Report returns "No Records in Range" when selecting locations having rentals with foreign drops. See SAR 6796.
- 6860 - When a rate is defined for more than one car class and then associated with a company, when that company is used and the rates displayed for the company ONLY the first rate appears. When applied, a different and incorrect rate is added to the RA.
- 6864 - DTAG Thrifty Direct project.
- 6866 - Allow a "blank" product code for forms in Form Management.
- 6872 - During "Reply ALL", the "Keep as New" check box is not sensitive. Allow this to be checked during Reply to ALL so that when you UNDO, the mail remains unread. When Reply to ALL is used the original sender does not get the mail. It does not use the "FROM" address on reply to all. It uses the To address and not the From address when reply to all. When Reply to ALL and you change your mind UNDO marks the mail as read. V3 used to have CANCEL that left the mail unread.
- 6874 - Allow manager override of Equifax Credit Inquiry whether or not the inquiry was actually performed. Use Equifax Employee Privilege "Override a Credit Inquiry Failure" to allow rental without any credit inquiry having been performed.
- 6877 - Number of fixes after testing with RATS.
- 6878 - When closing a contract with RW Mobile (handheld), the DBR balance check appears in the log.
- 6879 - Enhance PPGen to allow resizing of forms. Useful for changing signature pad display scripts to work with different screen resolutions.
- 6880 - When there are BookedRev and the corresponding Payment on a DBR, the DBR produces a Recon even if the charges and payment balance.

- 6881 - Renter.Rentals field being updated with a new rental each time the RA is updated, no matter if it's updating on a Checkout, Checkin or Modify. Need to only add a 'rental' on Checkout.
- 6888 - Equifax counter validation logic is requiring a credit inquiry when a non-debit and non-manual credit auth deposit exists. Don't count deposits or payments with invalid pay codes when calculating the amount available toward the minim.
- 6897 - When sending an exchange record, sent the InvTrx.Date/Time out instead of the RentalDB fields. Add quotes to the Year in the fleet file.
- 6901 - When using the eRez2 API, error appears in WebSpeed server log: "Invalid character in numeric input ^".
- 6904 - Fix fleet build and other issues.
- 6906 - Excel output not working correctly on TARP report.
- 6907 - Cannot e-mail a receipt from RentWorks Mobile.
- 6909 - License manager is creating a lock collision when cleaning up dead sessions.
- 6911 - Rate records being duplicated in file if there is a reservation.
- 6917 - The location loop looks for the first configuration where the source directory and the 5th parameter match. Look for the match with the correct type so that we can get creative and process Thrifty CD files dropped into the Dollar path.
- 6918 - Add the RA/Res# to the Ghost card messages so that the msglog shows the contract. Otherwise we create numerous identical messages in the log. Don't show the overdue message added with SAR 6841 for pending contracts and add the RA# to the msg.
- 6921 - DBR will not post. Shows Out of Balance when it is not.
- 6923 - Location browse was not acting correctly; it was too difficult to select a record by using the select button.
- 6924 - Various enhancements to make tab order work better and enhance keyboard functionality.
 - Added ability to select records with enter key in addition to the usual double-click,
 - Enhanced the behavior of the browse filter so it remains visible unless the filter is cleared,
 - Added Shift-F3 as a means to open the browse filter, re-populate the browse with filter applied on leave of the filter; previously that only happened on the press of the Enter key.
 - Change tab order of browse and filter so that pressing Enter or Tab from the filter re-filters and enters the browse.
 - Corrected parenting of browse to the parent frame for both dialog boxes and tabs so that tab order is consistent.
- 6927 - Use new TZ data type fields and enhance to allow the qmonitor to handle jobs from different time zones.
- 6930 - Fix transaction id for bad renters which are not already on local DB (Renters).
- 6932 - File-Run program will allow running of program even if password is incorrect
- 6933 - Enable use of utdiaglog.w with da. Add start/stop of getsetparam.p when not already running.
- 6934 - In eRez2 API, "Mandatory" flag is set to 'no' even when a tax/fee really is mandatory. Taxes are not calculating properly.
- 6935 - Modify check frequency for report completion.
- 6939 - Add negative sign to number formats
- 6940 - Getting error on Save that there are duplicate RevMat records (uniques index violation).
- 6941 - Blackout and location hour checks are making too many calls to the AppServer.
- 6953 - Correct the wording on the message "The Rental Agreement xxxx is overdue".
- 6955 - Remove USE-INDEX statements that are causing a whole index search.
- 6956 - Set variable in budTLate proc to prevent the repeated trips to the server looking for translate records that don't exist.
- 6957 - Renter history total charges are incorrect. Also, browser is too wide.
- 6960 - After creating a new KeyStore record, the message about KeyStore record will expire in less than a month still continues to display.
- 6961 - rznr.w gets entry 5 outside range for reservation lines beginning with 'RESouce Staffing' because lines beginning with 'RES' are coded as 'MOTT' files.
- 6962 - With co branding (Thrifty/Dollar - each with separate counter), rental agents at times will open/close or process payments on the wrong terminal. Closing with the 'other' franchise causes problems with data submitted e.g. to the warehouse. The Canadian Dual Branding procedures - which define Dollar contracts based on a Referral Code starting with "D" - can't get used because US Thrifty locations require other files/reports/contract-prints with the correct franchise location.

Activate co-branding for Canadian sites by activating custom feature F1000.

Ensure Custom Feature F1000 is not active outside Canada.

- 6963 - 1) Program is running initProc twice. Once from main Block then again from startChildMenuManager.p.
2) Currency List is fetched every time program is started. Change to save the value on the first call for the duration of the session.
- 6966 - 1) Modify to use FormsCache buffer from cache instead of fetching forms on each run.
2) Save Language List on the first call for the duration of the session.
- 6967 - Implement new TZ datatype fields.
- 6968 - When adding equipment to a contract, the error "EquipTrx already exists with EquipTrxID -nnnn" sometimes appears when finishing.
- 6969 - When a single system alert is generated and displayed upon login, if you select VIEW (without doing anything else when the message appears), you get a message "No etDialogueCOPY record is available".
- 6972 - Error "No etRenter record is available" appears when finishing a contract with insurance info on it.
- 6973 - Program can run into a fatal error when a location record is not on file. Trap the error so it doesn't become fatal.
- 6976 - From Fleet Inquiry by status, the toolbar button for status modify generated an error.
- 6978 - AB payments error from reservation and contracts.
- 6981 - Consolidate creation of etRenterRA. Fix no etSystemSettings in disableFrame.
- 6982 - Taxes disappearing from the contract when honoring a reservation?
- 6987 - CRX reservation changes:
 - AD1 -> Address
 - AD2 -> City
 - AD3 -> State 2-letter
 - AD4 -> postal code
 - AD5 -> Country 2-letter code
 - BS -> If IATA is set, this is the IATA number. Otherwise one of the following depending on source:
 - WEB => Clients personal website
 - CRX => CarRentalExpress.com
- 6992 - Element log files are filling up the \logs folder, making it difficult to find other log files in the list.
- 6995 - With CF D1000 turned on with 'Lookup' in value field, Fleet Sales get a 'Mismatched number of parameters passed to routine lookupRec' error before showing the blank vehicle sales screen.
- 6996 - With CF D1000 turned on with 'Lookup' in value field, Non Rev Movement gets a 'Mismatched number of parameters passed to routine lookupRec' error before showing the blank non rev screen.
- 6997 - Deleting or changing CC payments types does NOT update the CCRanges record.
- 7004 - Simply various indexes, create some new indexes on RRM, Inv, InvNew, InvSold, Payments, InvStatus tables in order to provide for better data access today and into the future.
- 7005 - The AR report fetches all local company records - and doesn't use them! Display / hide fields based on preferences.
- 7008 - When printing signatures, errors "File temp/sig1.bmp could not be found" appear in the AppServer log. However, signatures still print.
- 7011 - Dashboard not updating correctly.
- 7015 - Show the Inv table before and after values with the fleet modify transaction to keep track of e.g. location, odometer, fuel level and/or status modifications.
- 7018 - Invalid car class on reservation/contract w/o visible warning.
- 7019 - Data bridge files not processing with RZNR
- 7020 - Printing a reservation receipt always shows "/gal" for the unit instead of "/ltr".
- 7024 - Printing rollover receipts is slow. Ppassignrec.p is doing a whole-index search on RCMIFT.
- 7026 - Create a new custom feature (R1020) which will allow the 'Regular Daily Rate' to be created using a factor defined in the custom feature's 'Value' field. This factor is multiplied by the Weekly rate to provide the 'Regular Daily Rate'.
- 7030 - When creating Foreign Contracts via the data bridge, charges not getting rpt. date assigned correctly.
- 7032 - Accounts Receivable Report window takes too long to appear.
- 7034 - Use a dynamic query such as is in the latest V3 report to make this one faster and more efficient.

- 7036 - Various changes/fixes to Gov't report requested.
- 7040 - User wants to force an Equifax check before we authorize an amount on a customer's debit or prepaid debit card. Right now the check to see if it's a debit card and the request for an auth are performed without giving the user control of the interface between them.
- 7042 - Some open RA recs in ratsbuild (for Rent A Toll) have the wrong due date/time.
- 7044 - CC number not encrypting/decrypting properly when downloading RA's via the data bridge.
- 7047 - eRez2 is not handling blackout special events properly.
- 7054 - Repair order notes field too small, increased to 512 chars
- 7055 - Need to allow inclusion of all Payments to date, or include payments received by statement cutoff. Implement with a radio-set on the user interface.
- 7067 - Change user privilege to override ambiguous response from Equifax to override negative response as well.
- 7071 - When calculating special rates that cascade to associated rates, the eRez2 API returns T&M for only the special rate. Time that should be calculated on the associated rate is ignored.
- 7072 - When rescheduling reports, the report inquiry does not show the updated date/time. However, the report still runs at the proper rescheduled time.
- 7080 - Add logic to allow the WebClient connection settings to be set on the server and have the client update automatically.
- 7084 - Fleet Depreciation Report was hanging in a loop when there was no deprecation applied to a vehicle.
- 7094 - Invoice processing report is using Payments index that doesn't exist (RptDate) causing no invoices to appear in browser.
- 7096 - Cleanup log messages in Reservation Create.
- 7098 - Rate Shop returning incorrect rates.
- 7007 - Rate search is slow. It makes a call back to the server for every rate that was found. R1019 = Rate search will only calculate estimated T&M instead of T&M, fees and taxes.
- 7102 - Cannot add notes to any record (Fleet, renters...) using the maintenance program.
- 7103 - Repair orders: The "check-in" information of Location, odometer and Checkin Status are NOT written into the Database upon FINISH/SAVE when Checkin/out performed at the same time for an available vehicle. Due back location info not saved on checkout of R/O. No etInvRO record is available. Hour glass cursor appears after leaving the unit number field and going to any combo box
- 7110 - Signature pad stability issues have been corrected.
- 7110 - When opening a contract from a reservation, the tax amounts come up as zero.
- 7115 - After 3.0 to V4 conversion, customer is missing local company notes which were added using the notes icon at the top of the screen in the local company menu in V3.
- 7116 - The eRez2 API doesn't have an input for the Corporate ID value.
- 7117 - Change the Budget Rez Link to not force creation of a local fallback rate. This change enables charging overdue days with the daily rate. Licensees requiring always the fallback rate should activate R1015.
- 7119/7122 - Customer frequently having problems with one user overwriting another user's work in Claims. Need to add record locking with a long timeout (45 Minutes).
- 7121 - The standard eRez2 web pages hang when trying to submit a reservation.
- 7128 - When a class is blacked out you get a warning message but you can still save the reservation.
- 7130 - A payment record is created when JUST a dollar amount (nothing else) is entered on the Summary tab.
- 7153 - Report job numbers are exceeding their 5 digit format.
- 7161 - Credit cards that are swiped are being reported as non-swiped.
- 7164 - When downloading a profile or rate using a BCD# (Corporate rate) or BCN# (Customer Profile), the Corp ID fields are not being populated correctly.

Release B10c/d/e November 2011

| <u>SAR #</u> | <u>Description</u> |
|--------------|---|
| 6633 | eRez2 report does not return the correct region, district, city. |
| 6663 | add the ability to edit popup notes when they pop up. |
| 6798,6943 | No etInvTrx record is available on Check-out, Modify or Close. |
| 7035 | Changed indices to allow Commission Report to run more quickly. |
| 7093 | Included charges on the tour (pre-paid fuel) are not calculated correctly. |
| 7105 | Rent-a-Toll Build was producing files with no records because it was building through TODAY and the report was running after midnight. |
| 7120 | Thrifty marketing link problem with additional rates on program. |
| 7124 | DTAG, for their Marketing Link process, needs to enforce entry of valid Source of Business information. |
| 7126 | Great Plains export file enhancements: send A/R date as DBR date, suppress zero dollar GL lines, Invoice numbers upper case. |
| 7157 | Export to Excel 2010 generates an error. |
| 7158 | With Central Coast Processing if a Visa is used, and the total TAX amount exceeds the daily rate, a Decline Code 107 is received. |
| 7165 | OTA RezLink is returning OTA_ErrorRS message type when the request type cannot be determined. |
| 7172 | Add Prepaid rental indicator to corporate note. |
| 7174 | When updating a contract use the word "void" only when the deleted payment exists in the void table. |
| 7193 | Do not run Element debit check when adding payments to closed, modifying or closing contracts. |
| 7195 | No etPayments Record is available in checkout, modify and check-in. |
| 7202 | An "invalid handle" error occurs when printing a form with custom methods, the first print works fine but successive printing produce. |
| 7203 | Prepaid Reservation parameter /PVA for Budget Corporate reservation link. |
| 7205 | Repair order not updating the vehicle record when the vehicle status is "Out of Service" to start with and you Open/Close the Repair order in one step. |
| 7212 | Frequent Flyer format changed for DTAG Canada. |
| 7218 | Reservations modified by RZPro need to check the templock table to see if the reservation is currently being honored before updating the rez. |
| 7221 | Do not force Equifax check in contract modify even when A1087 is active. |
| 7224 | Status Modify only works when you manually enter the unit number. Looking it up does not really change the status. |
| 7230 | When changing a vehicle's status in Status Modify, the date/time out is from some previous transaction. |
| 7231 | When a company that has notes is added to a reservation/contract that has notes, the reservation notes are lost. |
| 7237 | Getting "updateVehDamage was not found" error when setting damage in Fleet Maintenance. |
| 7244 | Payments/deposits are disappearing from the contract. |
| 7264 | If invalid dates are encountered in eRez2, it tries to calculate utilization for those bad dates and bogs down the system. |
| 7265 | Statement processing is adding the name on the first RA to the statement. Problem is with multiple RAs, different renters on each RA to the SAME company. |
| 7273 | Budget reservation process does not update insurance coverages correctly to automatically add these coverage to Renter prefs. |
| 7291 | During Databridge process, payments are not being created correctly from authorizations already on the RA (FRFC). |

- 7292 Add the ability to check FUEL code in PPGEN.
- 7297 The residual amount does not change while in Fleet Maintenance when the Acquisition Price is adjusted. This SAR will allow the correct calculation of future vehicles entered into the system or if the acquisition price is adjusted on current vehicles before any accumulated depreciation is realized.
- 7303 Repair orders can be entered without a location/date/time/odometer in.
- 7307 Running the LPR in recalculation mode is much slower in B10 than in B9.
- 7309 Non-revenue, do not update Inv table when Inv status is On-Rent.
- 7310 Do not allow status modify to change the fleet record when the current Inv status is any On-Rent status type.
- 7311 Vehicles remaining on-rent after check-in.
- 7312 eRez2 locks transaction numbers for an inordinate length of time.
- 7313 Fixes to Fleet maintenance to reduce the occurrence of vehicles staying in rent after check-in.
- 7314 CF I1008, allow changes to the current location code when Inv status 'type' is On-Rent.
- 7316 Occasionally, some reports randomly run twice within a few seconds of each other.
- 7320 When processing one way closes, if the RA had auto-display notes, counter closing routines would display them on the console, temporarily halting rez processing.
- 7326 VLF not being applied to a contract on Checkout. Only when honoring a reservation.
- 7333 Thrifty Reservation Processor does not handle Lastname Jr,Firstname correctly.
- 7336 Last movement TIME is not updating correctly in the Fleet record after contract modify.
- 7337 Repair order - Do NOT allow statuses to appear in the Check-in status box if they do not have the privilege to use them (ie. Rent out-of-service) and on-rent statuses should NEVER appear.
- 7339 Marketing link translations not working correctly.
- 7340 Revenue report - Add the check-in/out location as a columns to the Excel report output only.
- 7385 Wrong taxes applied on one-way rentals.
- 7387 Odometer fields are missing from the Fleet Depreciation report when output to Excel.
- 7423, 7425 Create source and referral codes in the database that are sent with a reservation.
- 7439 Do not allow the editing of a \$0.00 AB payment record.
- 7440 Enable the RA field on foreign contract entry regardless of field security.
- 7441 Correctly <bracket> the email address for SMTP.

Release B10f/g/h May 2012

Significant Enhancements:

RentWorks Mobile: A new menu item has been added to RentWorks: Settings->Data Links->RW Mobile Settings. You can 1) select the default search option, 2) select if the Contract Summary screen is displayed, and if so, if Fuel or Miscellaneous charges can be removed, and 3) select to automatically delete the prepaid fuel when the tank is returned full. If you use a scanning device, you also now have the option to do a physical inventory scan without having to hit the Send key.

Renter List: The location selection has been added so that renters will be reported by their check-out location. An option for Last Rental (Date) Since has also been added. If Custom Feature A1092 is active, an additional prompt will appear to report only those renters added in the previous month.

| <u>SAR #</u> | <u>Description</u> |
|---------------------|---|
| 6456 | If a stall is already occupied and you try to put another vehicle in the same stall by MANUALLY typing in the occupied stall number, you get an error message. Need to provide a meaningful message that the stall is occupied. |
| 6509 | Allow Field Security to work for Status Modify. |
| 6783 | Physical Inventory ability to clear complete list |
| 6812, 6817 | Status modify not clearing stall assignment when the location is modified. |
| 6829 | In the Fleet status report and Circle Sheet report, the Stall column displays "stall" instead of the stall number. |
| 6847 | Source of business report output to excel. No column headings in the excel output. |
| 6873 | CF A1030 - Enable DL Issue Auth and Start Date fields for the DL# , even when franchise is not Thrifty UK. |
| 7709 | Bars Mail improvements: 1). When entering multiple entries on the "to:" line, as soon as you tab out of the field a lookup is performed. 2). When sending a new mail, Reply or Reply All, add a notification to the body of the email like Forward does. 3). When Reply All is selected, not all email addresses are added to the "reply" email. |
| 7086 | Pending Open due dates/times are NOT written to the contract. Revisiting the Unit number field gives an informational message and clears the field. |
| 7188 | DBR out of balance after an adjustment that takes place on the SAME day as the posting |
| 7189 | RentWorks will automatically e-mail database error messages. Support can be |

- notified almost immediately when something bad happens and can contact the customer right away for details.
- 7224 Status modify only works when you manually enter the unit number. Looking it up does not really change the status.
- 7259 When you sell a vehicle in Vehicle Sales if you SAVE before entering an Out of Service date the system will prompt you for an OOS date. When you then enter an OOS date the Save button is grayed out.
- 7294 DBR is not picking up Paid Deposits if they are the ONLY thing to post from the previous day.
- 7302 No visible message when the DBR is out of balance when NOT posting to an accounting package.
- 7310 When the current Inv status is On-Rent (any On-Rent status type), do not allow changes in this program, but do display the record as a means of allowing the counter agents to 'see' a specific vehicle's current status and location.
- 7296 Parse more fields and display in various counter programs for SVB
- 7345 Report date cannot be prior to Draft capture date.
- 7367 Renter list report enhancements, add last renting location and last checkout date to Excel output
- 7429 Fuel ceiling not recalculated in Check-in when you change the Location in.
- 7416 eRez2 API is slow to respond to availability requests.
- 7538 If a location takes a "CASH" payment for another location, the DBR shows out of balance.
- 7542 Correctly report availability for same day rentals.
- 7543 Renter list report enhancements, add option for renters added last month, (CF A1092)
- 7545 Fix memory leak in Thrifty marketing link build.
- 7549 When a rez can't be added through eRez2, such as due to a declined credit card, a confirmation e-mail is still sent. It says the confirmation# is zero but there is no rez.
- 7550 Stall number not appearing when the vehicle is actually in a stall.
- 7573 Output files sent to email for customers (Contracts, Contract receipts, Rez receipts and invoices) cannot be opened by the customer.
- 7574 Rates that are NOT on-sale are showing up in the rate lookup of the reservation.
- 7579 Provide new feature to allow import of a flat file containing a list of unit numbers or license numbers.
- 7580 On a reservation, when a rate with an included sales tax is changed, it reverts back to the original rate when the reservation is honored.
- 7591 Sending invalid location/date/time data into the eRez2 API can cause WebSpeed agents to hang at a busy state, which can lead to WebWrite errors in the WebSpeed server log.
- 7612 Fix the printing of "period" rates when used with Charge lines.
- 7653 When calculating utilization, eRez2 finds applicable vehicles using the owned locations under the pickup location's reporting level. If all vehicles are owned by a location outside of that reporting range, utilization is calculated as 0%.
- 7648 Cannot set scheduled time for system tasks. It always puts in some other time.
- 7672 Clean up the Keystore about to expire message.
- 7675 Deposits and payments taken at locations other than the rental location do not appear on the reconciliation of the DBR, especially when there is no revenue activity on that date at that location.
- 7691 When message log inquiry is run with a start time of less than 1:00, a message "invalid characters in datetime/datetime-tz" appears.
- 7692 When a new renter is created through an eRez2 reservation, the new renter ID is displayed as zero and not the correct renter ID.
- 7696 If there's an error in the counter which prevents the reservation from being saved, eRez2 is still returning a confirmation number even though the res wasn't added to

- the database. An example of this is when the web source code is deleted.
- 7704 Special events for a specific location that adjust utilization aren't working. It only works when the location is set to blank.
- 7708 Enhance customer list to include the "preferred class" from the renter preferences when output to excel.
- 7712 Scot Gp change utimportinv utility to accommodate the P11D import.
- 7719 RWMobile new checking screens and options.
- 7721 Add tooltip on the class combo-box shows the utilization results.
- 7740 Correct the transaction time for the Revenue Management report.
- 7741 Add a Renter Consolidation utility.
- 7749 Entry of historical contracts is updating the fleet record.
- 7751 The time clock report does not total the correct overtime hours.
- 7757 Reconciliation lines in the DBR are showing up for Payments, but with no reason!
- 7758 Allow Physical inventory to inventory the same vehicle at different locations
- 7759 Sometimes eRez2 (and the RW Counter) does not take into account some special events that last longer than 30 days.
- 7762 When a tour company is chosen while modifying a non-tour contract, the tour rate is not applied.
- 7763 PPGen charge lines with included charges do not print amounts for some of the non-included charges.
- 7767 Enhanced Physical inventory report
- 7777 Recap employee report total hours and report total daily OT.
- 7811 When closing a repair order, the original transaction is left incomplete and a seemingly random transaction is updated instead.
- 7821 Enhance the vehicles' "current transaction" check by looking at the current status. If the vehicle is going on-rent and it's not already on-rent, update the vehicle even if the last movement date/time is in the future.
- 7822 Contract receipts report requires the user to select a printer for each contract they are printing. Since the report allows the selection of multiple contracts to print you should only have to enter the printer selection once.
- 7825 The saved calculations for the LPR Units vehicle counts are sometimes higher than the total fleet.
- 7828 Invoice selection is VERY slow in invoice processing.
- 7832 Adding a note to a contract is displaying the wrong "added by" name.
- 7841 Tour contracts and those using rates with included charges are causing the DBR to be out of balance.
- 7869 Prevent multiple reports with the SAME parameters from being run simultaneously.

Ccprocpb.p truncate terminal ID to 8 characters