



RentWorks Version 4.0
Service Pack B6 Release Letter
May 2010

SAR #	Description
6232	In B6 and regardless of the "check" boxes for translate to/from corporate, a translation ALWAYS takes place. Only happens on Thrifty Reservations. When the translation is deleted then NO translation takes place. It appears that if a translation exists, then a translation always takes place, regardless of checked boxes for to/from Corporate.
4707	V4 - after build 4.0.0.a21: Hourly Charge is automatically charge even with one minute past dueback time. Are we unable to apply grace period or is a grace period not being transmitted in the reservations?
4916	BugRef183, Cannot post time clock; box is grayed out. , EQ: Set field security for ClockDate and ClockTime and menuparameter ExitAfterClock=True" to automatically create new record and exit.
4949	BugRef216 , Status Lines from V3 need to be available on the dashboard of Version 4.
5077	BugRef344, DBR for RBC on 9/19. Printed DBR shows double entries for 2 RAs (R257626 & R266393). Each contract was originally opened with a DB the RAs were paid in CASH or by VISA. The DBR is NOT out of balance
5113	BugRef380, Require to see same info on Reservations, Due Backs and Available vehicles by Class as per Home Page v3 - (Status Lines) , Dashboard will be dynamic
5221	BugRef487, Shift 4 - using existing authorizations to close a contract, does not reach shift 4 when using the previous auth. ,
5272	BugRef537, V3 allowed FUEL charge amounts to be printed on the RA even though FUEL was not actually a charge on the RA. Line 39 on the Budget Dot Matrix form. , That's done so the customer is aware of the fuel charges in case they bring the car back empty. EQ QA - 09/11/09 - I fixed that PPGEN can get rates for coverage's and fuel charges not on contract.
5434	BugRef699, If you lookup a driver the has complete renter information (DL included), if you tab through the fields (DL in particular) that are already populated, when you leave the DL field another lookup is executed. ,

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5463	BugRef728, When you delete the Driver from the Driver's tab the Phone number remains on the Summary tab. ,
5491	BugRef756 , Driver information is cleared after DL lookup. Here is the situation: Enter new information for a particular renter, now enter a VALID driver license number. The system does a lookup and finds a renter. You are prompted to use this renter?. If you select NO the renter screen is cleared. V3 would leave the info on the screen and then place you in the DL State field.
5529	BugRef794 , The system does not play nicely when the dashboard tab is closed. Programs are missing tabs and scroll bars appear. This no longer happens due to the way counter screens are now opened and closed. ,
5537	BugRef802, When QuickBooks 5 is selected as the accounting interface, the invoice post Option is sensitive after SAVING the settings. ,
5589	BugRef853, Selecting a rate before entering a dueback date creates ? In the charges/summary box. Recalc will not remove them. Solution: do not present rates to select if no return date is entered. And fix recalc to actually recalc correctly.
5603	BugRef867, the Planner tab/program does not exist in V4.
5613	BugRef877, When looking up driver by phone number (exact match and tab out of the phone number field, do not use the binoculars), there is an issue if you lookup additional driver (after adding the renter) by the same phone number and CANCEL the lookup. The first time you cancel it clears the phone number, the second time you cancel the lookup it removes the drivers name. Both Reservations and Contracts. It appears to leave you in EDIT mode on the first record after you cancel. IT should not touch the first record that was already SAVED and not edited. ,
5769	BugRef1033, Currency selection from printing does not set the PPGEN currency field correctly.
5781	BugRef1045, Without the Dashboard tab Open, go to modify an RA, then cancel. You are left with a partial" browser w/o tabs that kind of functions. This no longer happens due to the way counter screens are now opened and closed.
5872	BugRef1136, When printing a DB contract to Invoice from contract modify, RA #187 on QA server will not print. There is an authorized" DB payment first then a "paid" DB record. This might be the key. Other RAs with just 'Paid" DB payments print OK. Invoice Printing can be used as a work-around.
5893	BugRef1157, When entering a new contract, if you switch directly to the Drivers tab, then to the Summary Tab and then back to the Drivers tab, the summary browser is missing. This too is part of switching tabs while in EDIT mode.

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5914	BugRef1178, When changing the rented by" field no validation is done on the employee number entered.
5916	BugRef1180, When a reservation is turned into an RA, when you tab past the check-out date/time fields, the dueback TIME is changed to the current check-out time.
5954	BugRef1218, Here is the scenario: Lookup a driver by phone number, now try to change the phone number (to one that exists in the DB) (9739892423 and 9088509442). After the new phone number is entered, it performs a lookup again. We do not want this renter so we answer NO and the Drivers tab is cleared. this may happen where people are related or roommates. Cannot change the existing phone number to one that exists in the DB. , Check with Single EXACT match on Phone number and multiple match on phone number.
6008	BugRef1272, Create a new RA (complete the summary tab, but NO payment record). Switch to the charges/payments tab and add a CC payment. Select payment o Select the dropdown for TYPE (the box is too long it is sized for charges.
6019	BugRef1283, We need to track better or do not allow the changing of an authorized deposit to a PAID transaction through EDIT. Records appear on the processors (authorizations) that do not appear in RentWorks or the audit log.
6079	BugRef1343, The search time in contract modify is unacceptable SLOW when looking for a CLOSED RA by partial number and partial name. Charlie, made a change to RAOPEN. Is something like that needed in RAMOD?
6083	BugRef1347, FF Fees are applied correctly when the FF info is entered from the Reservation but not Automatically applied FF Recovery Fees are not being automatically applied to the contract when Airline and FF Account Number are manually filled in. This is of course assuming I have setup the FF auto apply charge correctly. Need to check the Expiration Date of the Autoapply Fee.
6084	BugRef1348, I think that we enhanced this report in version 3 (see rp-wip.p 3.0.22) to add the additional data, but when we migrated to version 4, it appears that they used the new headers but the old data columns.
6148	BugRef1412 , The number of days on reservation summary tab starts as a ?, used to start as 0.
6089	BugRef1353, Enter and invalid exchange unit number and tab out yields a No bfReplInv record is available" error message. Need to handle more gracefully.
6094	BugRef1358, LOANER - If the renter has been added to the contract (complete w/ DL #). If you go back to the DL# field and tab out, another renter lookup is performed. This does not happen in the Drivers tab of the counter. Why does it happen here?

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6095	BugRef1359, Free miles not displaying below the rate browser on Charges/summary tab. Creation nor modify. This was fixed for contracts Ref #261 -- 11/11/08, ctrviewerrates.w only loops through contract rates and not reservation rates for the free miles.
6113	BugRef1377, The check box for PAID is not being set, based on the flag in payment type setup.
6204	BugRef1468, If you create a CC payment record with the wrong type selected a payment record is created with nothing in it. Create new payment, type = CC, Code = MC (Leave the cursor in the code field), Now swipe a VISA card, enter last 4, UNDO. A bogus payment record will be created.
6141	BugRef1405, Element Transaction inquiry need to have the ability to look at transactions from Specific locations. Currently the only transactions you can see are for your terminal defaults setting location. Provide a selection box on the inquiry to choose a location, then fetch the CC control record for that location and provide it to the inquiry.
6087	BugRef1351, Contract inquiry is SLOW to respond. Could this be an indexing issue? Given last name, All status, start 4/1/10 end 4/13/10, by date out. One location Takes over 5 minutes (Version 3 of dacontracting)
6151	BugRef1415 , When running the commission report by reserving employee, he would like the Net T&M revenue to be the actual rental revenue.
6160	BugRef1424, FF fees are not applied when the Driver is entered on the Summary tab.
6161	BugRef1425, FF Fees are applied when there is ONLY a Carrier entered. Must verify the existence of an account number too.
6162	BugRef1426, 04/05/2010, Using CF V1000 for airlines/carriers is useless as we only provide a drop down box. No manual entry of Airlines is allowed in the Counter programs.
6163	BugRef1427, AR Report - When selecting Skip Zero Balance, invoices with Zero Balance are still listed. Doesn't seem to matter what selection criteria used, with option to Skip Zero Balance, they still print.
6173	BugRef1437, After typing in renter information, when you enter a Driver License number and let's say mistype it, and a different renter record is located, the prompts are: Yes to use the customer information which overwrites what was just typed in (don't want that) No, which erases everything just typed in (don't want that either). I think that the No option should leave the existing information and take you back to re-enter the DL# .
6177	BugRef1441, When you assign vehicles to reservation, then switch to another location. You are prompted to SAVE the assignments. No matter what answer they are not saved. The only way to save them is to X out of the Rezplanner and come back in.
6198	BugRef1462, Sold vehicles do not show in the Fleet depreciation report. In V4 prior to B5 it did. Nashville had sold cars in Jan. 2010 that showed but after B5, they do not.
6200	BugRef1464, Language translations do not work in B5 build.

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6201	BugRef1465, KCI daily reservation log, access to employee field.
6203	BugRef1467, If you enter the renter information on the driver tab, then as a last act you change the Home phone number, VIP # or DL # and tab or click out of the field, an automatic lookup is performed. This is OK except that if you answer NO to use the renter found, the screen is cleared of the information you just entered.
6207	BugRef1471, Cloning RAs using manual RA numbers is severely flawed. Fleet record is updated with the dueback date/time, dueback location but NO RA #. If you do not enter an RA number and FINISH, you can eventually get out of the contract w/o an RA #. It does not appear to save the cloned RA at all.
6211	BugRef1475, When viewing a reservation that is NOT for your terminal defaults location, the radio button for location defaults to your terminal defaults and not the Location out on the reservation. Think Rez Center Application.
6137	BugRef1401, The KCI Daily Reservation log report does not build the Source list correctly. Seems to omit sources at random. No Pattern that I can see. Would this affect the output of the report?
6168	BugRef1432, If a contract has a DB deposit taken on OPEN and then use the DB to CLOSE the contract, you cannot print the RA to the invoice form. You are just given the "print Again" message. If you remove the DB deposit record, the RA can be printed to the Invoice form. Also, if you have multiple DB payment records, the printing of the RA to INVOICE does not produce multiple invoices and the Address on the invoice is incorrect.
6226	Enter check-in mileage first, then if you select a BLANK check-in location and then select a Toolbar button (like NEW), the screen goes into EDIT mode and then prompts that the location cannot be blank (3 times). Gets messy and confusing from there.