

# RentWorks Version 4.0 B8 Release Letter October 2010

## Major changes:

- Only one person is allowed to have change access a contact or reservation at a time. Everybody else will get a "Read Only" copy that can be printed but NOT changed.
- Message of the Day is available. Access it under File → Message of the Day. It will not yet automatically display. There is a message for the entire company and location specific messages. Messages can only be changed by a privileged user with the Edit Company/Location Message of the Day.
- New user privilege to allow "Modify of Grounded Vehicles"
- Debit Detect is now available using the Element CC processing interface.
- Security is assigned by Group association. User inherits ALL the privileges from the groups they are associated with. In addition, individual privileges can be assigned, independent of the group associations.
- Program and field security is now also assigned by groups.
- RentWorks user licensing is now being enforced. Idle session timeout can be set by CF M1002. This will allow idle session licenses to be reused. Sessions that timeout will be allowed to complete their current tasks, but will not be able to start a NEW task without disconnecting and logging back in.
- System Alerts are now displayed upon login.
- The CF P1017 meaning has been reversed. The DEAULT is to prefix the account number with the profit center. If CF P1017 is active, there is no prefix.
- EQUIFAX module is in place. EQUIFAX is a credit check for use to access the risk of renting to a particular customer. A new privilege has been added to over-ride the credit check result.

## **General fixes:**

4100 ~ On the login screen enter the following and the login screen gets confused. login: steve <tab> password:xxxx <cr> message appears "The password is incorrect"<cr> delete the password and re-enter the correct password: xxx<cr> The system will not log you in.

It is the second <cr> after the wrong password that messes up the login screen. Also, after an incorrect user name is entered the error message is not cleared when you enter the correct name. CANCEL logs you in anyway and then causes problems with the programs because a "correct" login was not executed.

4294 ~ When a local company is accessed on a Repair Order, would like the viewable notes for that company to be displayed.

4311 ~ When Adding a Repair Order, could we have the Location Out and In default to the Current Location of the vehicle, NOT the Location of the User? This would seem to be much more logical. When you do LookUp in Repair Order, it does not display the Current Location of the vehicle.

### 4425 ~ FLEET - NON REVENUE MOVEMENT

- Notes tab is missing
- Not sure about the Icons across the top. Most do not work.
- Notes Icon blow the program UP.
- Ticket (#224) upon startup shows Vehicle owning location as No Vehicle. V3 shows it correctly. After EDIT Owning Location is correct.
- Number of Days is not correct. New field? Is it necessary?
- When opening an existing closed ticket, the # of Days show ZERO.
- When # of days is changed and then "UNDO" it is still not correct.
- If you tab out of the # of days field (when it is 0), the due back-date is changed (closed ticket).
- In Due-back or Check-out info area, if you EDIT an old ticket and go to either of the date fields, you are given a message "Date Entered is in the past".
- Just tabbing through the fields in EDIT mode you get a "Find Inv Trx" was not found message when you tab out of the Check-in / Date-in field.
- In edit mode (#224) in the check-out area, if you tab out of the date field, you get the message "date Entered is in the past". When you tab through the Date-due field you do NOT get the same message.
- Color border is not even all the way around.
- Lookup in V3 Does not require a date, V4 does. Which leads to other problems.
- In lookup, by default V3 sorts by your selection (ticket #, Unit # or Date out). V4 always sorts by something else.
- Search/lookup by date does not function like V3.
- All 3 searches in V4 by date yield the exact same results. V3 produces different results using the SAME database.
- All V4 searches are limited by the defaulted date. V3 is not.
- Lookup browser does not fit into the window. "DRIVER" column is too big. V3 fits all fields in the windows. TOOLBARs V4 has NEW & COPY, V3 does not. Additional ICONS in the program tab for AUdit Log, Vehicle trouble and Mgr Override are NOT available in V3, why are they in V4?

4490 ~ REPORTS - MANAGEMENT REPORTS - ACCOUNTING - ROLLOVER PROCESSING - rptrollover \*\*\* yes \*\*\* Old style browser? Column heading in V4 says "Last Name", V3 is "Bill to" for the same column? \*\*\* was fixed 10/08 \*\*\* Print Currency offered in V4 but not in V3? While "refreshing" the list, the cursor does not turn to an hour glass signifying busy. No Rollover data to test with and currently (4/23/08) cannot create rollover contracts to test.

4650 ~ You can delete any Non-Rev Ticket. If it is an open ticket then the inventory status remains unchanged and the due date still reflects the ticket due date. Delete of non-rev ticket doesn't update InvTrx. Temporary Solution: Field security on delete button.

4896 ~ Does not default the \$ amount when adding a payment | Does not default the amount on the Summary Tab"

4899 ~ Roll-over contract flag not being saved. Check box is not being saved correctly.

5073 ~ If closed, Location still appears in drop down list for reservation. I was advised this would not be the case in v4. Eg Barnstaple Closed, owned location is in the Reservation location out/due Drop-down list on the QA server (BUFAP)

5136 ~ Select Rollover toolbar button. Then select to "go to Payments" button yields aupymt.w not found

5420 ~ If original payment is created using auth info from deposit, and said payment is voided, upon creating a new payment, user is not prompted to use existing auth info again. It worked this way in V3.

5429 ~ If you select the "audit log" while in Modify, the NEXT and PREV toolbar buttons are visible while in the Audit Log tab.

5590 ~ The "taxable contract" check box is missing. Add this under the Rollover box. When checked (default) all taxes are applicable. When un-checked, the contract calculates w/o taxes. (see #854 and 855)

5591 ~ When a company or renter is added to the contract, their "taxable" status will govern the taxable check box. (see #854 and 855)

 $5606 \sim On$  the initial creation of a payment record, you can set the report date to a future date and SAVE. The first edit of the record also allows a future date. If you edit it a second time it does not allow a date in the future.

5632 ~ Repair Order Entry: Updating the repair order is a little too sensitive to last movement. Exampled if vehicle is currently on rent and you enter a repair order, you do receive a prompt that the vehicle is on rent (good). You also have the option to enter the return status of the vehicle in the repair order (also good and I set it to On Rent)). When saving, you get two prompts that the vehicle record is not going to be updated, because it happened prior to the last movement of the vehicle.

I checked and the Maint. Alert did not get updated with the next mileage information.

 $5670 \sim$  When entering a non-rev ticket, instead of showing where the car is currently at in location out, it is defaulting to the location that is set up in terminal settings. I tested it out in V3 and the location out shows where the vehicle is currently at.

5682 ~ First time selecting the repair type does not pick up the repair info for Parts and Labor cost when the repair order type is defaulted from the previous r/o.

5702 ~ The user privilege program still displays the old V3 Employee types. Shouldn't these be the new Employee Groups?

5707 ~ When a RO is completed it does not clear the location DUE information on the fleet record.

5738 ~ Extension inquiry, "extensions" Toolbar button does not function.

5778 ~ Commission report is not saving all of the selections to Preferences. Selected charges in particular. Also the charges when selected do NOT print in the order of selection like V3 did

5807 ~ Checking in a contract, I "trashed" all of the charges except the T&M. The total showed \$50.00. I made a payment for \$50.00 and printed the receipt. The receipt lists ALL of the charges I deleted and shows TOTAL Charges 65.71. Payment \$50.00. Total Due \$50.00. Contract closed

5876 ~ When a CC payment record is cloned, the CC number is a ?, V3 correctly cloned the CC number and information. Cloning a payment record from within the RA is OK. The problem is when the entire contract is CLONED, any CC numbers in the cloned RA are ?.

5882 ~ Non-Rev tickets take too long to open (>10 min). Apparently loading the entire non-rev table first. Show lookup browser first.

5885 ~ Going to a "repair order" from within Fleet Transaction inquiry, takes forever.

5901 ~ The Rollover processing report when you X (exit) it asks to cancel changes? Should this even be asked? If so, when you answer YES to cancel, an error appears "cancelChanges" was not found. Stack trace -- > okToClose client/ctr/ctrcontroller.p (client\ctr\ctrcontroller.r) at line 9680. This did not happen in previous revisions

5921 ~ If you delete a Dot matrix form in PPGEN and then re-import it, save and attempt to print an RA, you get a Find first/last failed for table etForms.

5962 ~ Repair order error when duplicate RO number is SAVED

6033 ~ In Reservation modify, add a note then finish. Do not print. "unable to update etResDB (142) " error. Contracts are OK.

6040 ~ When FINISHING a REZ/Contract while the cursor is in the already populated phone number field on the Renter information of the Summary tab, the system will perform a secondary lookup

6081 ~ If a contract has a CC payment on it, when you select payment, you are asked to use the existing CC number, if you answer NO then select PayType, you are asked again.

6082 ~ Non-Rev OUT does not allow a date/time Out and Due-back on the same day. It generates a message if you try to enter a DUE-BACK date/time. (date/time cannot be in the past). Seems OK if you select OUT/IN.

6093 ~ When you swipe a CC (before you select the item, type and code), you are asked to use the information from the prior non-cash payment (DB, CC, etc) information that was on the contract, BEFORE you are asked to use the card you just swiped.

6098 ~ When there is an existing CC record on the contract and you want to use another CC to pay for the rental (or add a different CC auth, or another pay type all together), you answer NO to the question to use the existing CC number, then select CC type and you are asked again to use the existing CC number, even though you already answered NO. Should ONLY ask once.

 $6105 \sim$  Multiple auths on the same RA for the same card, when asked to use them during checkin, the message displayed show the incorrect amount for the 2<sup>nd</sup>, 3<sup>rd</sup> etc authorization. The message displays an accumulation of the auths so far.

6120 ~ Tour programs screen took over 30 seconds to open.

6144 ~ Email address of mike.brady@bluebird-tech.com comes through as mike.brady@bluebird. The - tech.com is missing

6166 ~ It has been mentioned that new users to the system have gotten confused because we allow them to open the same contract in Modify multiple times. Do not allow multiple opening / savings of contracts.

6187 ~ Company notes entered into the body of the company record are not displayed when the company is added to the RA. Regular notes are done correctly, just not the notes from within the company record. V3 displayed them. In addition, other information is also displayed Taxable flag and Tax Certificate number. V3 routines that called "Comp-Notes" are auracust.w, aurasale.w, aurzsale.w

6225 ~ When a claim is created for a Vehicle, the claim is not accessible from the fleet record "claims" Icon. Program client\maint\controller\CFLEET says: /\*\*\* NEEDS TO BE CONVERTED \*\*\*/

/\* RUN auclaimchg.w (INPUT etInv.InvID). \*/ Also: /\*\*\* NEEDS TO BE CONVERTED \*\*\*/

/\* RUN auialt.w (INPUT STRING(EnableMode), INPUT ROWID(etInv), INPUT "Inv":U). \*/

6258 ~ When closing an RO and the record validation fails, the "Status In" field disappears, never to be seen again.

6278 ~ Is there no way to click a button to save an email through V4 after it's read? I cannot store any without retrieving "mail you've read". Let me know please. V3 Had a "Keep as New" option when reading new mail. V4 does not.

 $6279 \sim$  is there a way to not have a grey screen to read new emails? It is dark and somewhat hard to see. (I tried brightening my monitor already. The grey screen is the same from V3. There is no change here. But for some reason the text has been changed to a light grey instead of black.

#### 6289 ~ Bars Mail

If a mail message is longer than the default message box, you cannot scroll. The buttons and bars there...?

6303 ~ The reporting location for a payment record taken on Reservations or Contracts is partially correct. When the payment/deposit is taken on the summary tab, the reporting location is NOT correct. It is set to the terminal defaults location. When the payment/deposit is taken on the Charges/payments tab, the reporting location is set to the Check-out location (Correct). Note: terminal defaults location is set differently than the checkout location. Also See SAR 6409 Summary Deposit Bug

 $6307 \sim Message of the Day from V3$ 

 $6310 \sim$  Time Clock, they are seeing a TON of transactions that are listed as have been modified. So far, in just about every case, the time is only of by 1 minute. It seems as if maybe the agent is pressing the clock button at say 11:00.99 then by the time they press Save, the time has changed to 11:01.01. This did not happen in V3

6326 ~ When Finishing a honored res, only prompt to print the res, not the RA. Disable screens when viewing an honored res, so it's clear to user that the fields cannot be altered.

6328 ~ The claim management browser does not display the entire Claim number. Only shows 20 characters. More are available and should be shown. When unit numbers are long the claim number grows too.

6331 ~ When honoring a reservation, typically the reservation ONLY contains the renter name. The agents fill in the data at check out time. The problem is that when they enter the ZIPCODE, we populate the City and State, but the Country code is left blank. This can cause problems with the credit card authorizations. We

need to populate the Country (if the country code exists) when the agent enters a valid ZipCode. This is not a problem when creating the renter from scratch. We default the "default" country code from the system settings. The Zip Code Lookup should do that system-wide wherever there's a country field along with the zip. The Renter/Customer screen comes to mind, and there may be more. Scanning the client source code, here are the screens that use the Zip Lookup:

- Pickup/delivery info (Counter)
- Drivers (Counter)
- Employee details (Counter)
- Loaners
- Claim contacts
- Local companies (General, Billing, Corporate tabs)
- Employees
- Locations (General and Fuel tabs)
- Renters/customers (General and Employer tabs)
- Source referrals

6343 ~ Reservations processing through RZNR is sometimes calling setAssignedUnit (dacontract.p) when it shouldn't

 $6344 \sim$  Trap out miles drive > 10,000. prompt with message to avoid garbage input. This avoids problems with draft capture program for Element where we send miles drive with max field 99,999.

6346 ~ When you change the vehicle on a claim, you are not asked if you want to change the claim number. V3 prompts after you change the vehicle number, to change the Claim number too?

6347 ~ Printing the Renter age on a contract ALWAYS print 0. V3 this was OK.

6348 ~ The duplicate prompt for use of payment information is back in B8.

6349 ~ In B8 - Create a new checkout contract. Enter a few VALID characters in the renter field and then perform a lookup. Now cancel out of the lookup. The error "No EtRenter Record is available" appears. This does not happen in reservations nor did it happen in B7.

6353 ~ Utilize omitLocked in equipment lookup the same way as client\lookups\brfltsearch.w. The lookup program must set the context RUN setContext (INPUT "EquipOmitLocked":U, INPUT "True":U). and server\da\daequip.p must evaluate and clear context: RUN getContext (INPUT "EquipOmitLocked":U, OUTPUT cContext, INPUT TRUE). RUN omitLockedRecs. PROCEDURE omitLockedRecs :

6361 ~ The fuel record (ANY MISC CHARGE) is being edited on the General tab. Once the change is made, they SAVE the changes. Unfortunately if they do not go to the TAXABLE tab, the applicable taxes are not populated and no applicable taxes are SAVED. Essentially this removes ALL of the applicable taxes from the misc charge. It only appears to be the taxes that are removed. Airlines and Percent Calc are not affected by this practice.

6362 ~ TARP report is only printing 8 characters of the reservation number. It is potentially 15 characters long.

6365 ~ With CF D1000 turned on, the Rate adjustment tool gives an error "list-items-pairs must contain......".

6366 ~ When a note is added to a claim and the FINISH is selected an error "server/be/bedialogueCOPY.r not found".

6367 ~ Resplanner does not have a FINISH or SAVE button.

6369 ~ When a company is marked as PO Required. You receive a message upon selecting the company about PO required. But upon saving the payment record NO check is done to insure that a PO number has been entered.

6376 ~ Rate is not updating on a reservation when the car class is changed. Version 3 you were prompted to "clear" the rate when the car class changed.

6377 ~ Error when opening rezplanner. Rezplanner does not have a controller program, this was generating the error.

6378 ~ An issue was uncovered, where the taxes entered are not saved if you change tabs and then return to the taxable tab. If you do not SAVE from the TAXes tab, the newly assigned taxes are not saved.

6385 ~ Contract questions Cannot be printed.

6386 ~ If you add a Misc Charge to an Open RA, the relevant report date stays blank, as it should. I tried to manually add the date; the program removed it as soon as I tabbed out of the field. However, when I try the calendar to select the date, it gets added to the Report Date field and stays there. Report dates should not be able to be entered on an OPEN contract, no-how....

6388 ~ "getRAlines was not found" error message from Rollover Processing report when you run the report.

6389 ~ When you add a BLUECHIP renter to a walkup contract the renter information is NOT saved. On check-out, lookup a renter (summary or driver tab) by the BlueChip number and select the renter. Add the remaining information to make a complete contract. FINISH. Now look at the contract in Contract MODIFY. The renter information (Name only) appears on the summary tab but there is NO DRIVER on the contract. Has to do with the fact that the BlueChip renter table is separate from the Renter table. Does this also apply to Dollar?

6391 ~ The V3 credit card numbers were entered with masks, so utpanfix couldn't determine that they had been decrypted.

6392 ~ Thrifty reservations. When processed by rzthr, those that have weekly rate and extra day rate, the rate line on the contract/reservation shows it as 1 week, 12 hours, regular extra day instead of local extra day.

6397 ~ We are warning/preventing multiple access to the same RA. If a vehicle exchange is done while a contract is open in Modify (or close) you are given a warning as to that. However the exchange screen still appears to be active and you can go through the motions of the exchange, but the exchange NEVER takes place (this is good). We should gray out the exchange screen to prevent this false sense of the exchange taking place.

6400 ~ On the Fleet financial tab, the word is Principal not Principle.

6401 ~ The filename is coming from the cTitle variable in rptinout.w. Change outputmailserver.p so that it strips special characters from the filename variable that it passes down to outputprt.w and outputfile.p. This is server side and we can address this issue today if we can get it through QA. The client side outputclient.p procedure should also get changed to handle it from the client side but that can happen later. Let's get the server side addressed now so that hopefully their qmonitor will stop dying.

6402 ~ SARS 5056 and 5587 were done to prevent the Foreign locations from showing in the location selection list. This customer (an Orion Convert) is used to seeing their Foreign locations in their location lists. We may need to create a CF to allow this to happen. What about Report selection locations? This SAR will result in a CF to PREVENT the listing of foreign locations in any location selection list. Otherwise, all locations will be presented in all location selection lists throughout the system, including all reports. The reporting structure can be set up by the customer to segregate Owned and Foreign locations where needed.

6409 ~ When a payment/deposit is taken on the Summary tab of a RESERVATION or CONTRACT, it does not follow the system settings payment rules. The rule is set to "All non-cash payments/deposits to Renting location". The payment, when made from the summary tab, goes to the terminal defaults location. Payments on the Charges/payments are OK. See SAR 6303 Summary Deposit Bug

6421 ~ Tour program browser needs to display 12 characters. The tour code field in the maintenance program is 12 characters. In contracts you cannot remove the tour or rate from the contract even by changing company names. In Reservations you can change the tour company and rate successfully by reselecting the tour company, but the Tour Voucher does not change. Need to have the ability to change the tour charge assignments on the fly. The Tour Voucher browser has this already built in but it does not get applied correctly to the reservation/contract when the values are changed.

6425 ~ ETIME function causing errors during conversion to integer because ETIME returns an INT64 value, which can exceed the number of digits in an INT.

6429 ~ You are not able to make assignments for multiple locations/classes in the res planner. You receive a warning message when you attempt to do so. Allow manual assignment between different locations. Using the auto assign toolbar button required that only one location be selected still. Assignments between different classes are not allowed as the rate may often be different.

 $6431 \sim$  If a user does not have the RentOnRent privilege, he can just run Fleet Maint and change the status there.

 $6436 \sim$  Modify a closed R/O when the unit on the R/O is currently on rent. Change something and FINISH. A warning message appears about putting this unit on the R/O and then changes the vehicle status.

6437 ~ Wrong R/O retrieved from Fleet Transaction Inquiry. On QA test database, go to fleet transaction inquiry and look up ALL REPAIR type transactions. Double clicking on the transaction brings up the correct transaction. In the transaction is the correct repair order ID. Now select the R/O button from the toolbar. This should retrieve the repair order id that was in the transaction. It does not. It returns the first R/O from the product Jetskis. No matter which transaction you select, you ALWAYS get the first R/O from Jetskis (#138). Note: there are 3 transactions for R/O #138.

 $6439 \sim$  The referral revenue report errors out. The problem is that the rates list becomes too large and we do not handle it correctly. There is an error building the rate list and the selected rate is not passed to the server for processing so ALL rates get processed.

6442 ~ Using a dot matrix ppgen form that is printing the incorrect fuel charge. They have different fuel charges for each location. The field that is being used is VEHICLE---REGFUELRATE because they need the fuel charge to always print on the open contract. It seems it is just printing the first charge it finds regardless of renting location. It seems to pull the first FUEL charge that is not associated with a specific LOCATION. Or if all of the fuel charges have locations associated with them, the fuel charge used is the first location alphabetically. Is that because it builds the list that way? I change my FUEL charge locations and I can get different values printed on the contract, depending upon which one has the blank location.

6443 ~ In employee maintenance, the employee privilege browser only lists the privileges that the user has and does NOT list the available privileges.

6444 ~ Multiple authorizations with multiple cards, upon closing RA you cannot use a specific authorization. You are only given what appears to be the LAST CC authorization taken. It used to scroll through them all.

6445 ~ 1). Global Add and Delete of Maintenance alerts does not work. 2). Cannot delete Maintenance alert records if the Fleet record no longer exists.

6447 ~ When adding a payment two errors occur: "No etPaymentTypeCache" and "No Record Found".

6449 ~ The example is as follows: Element interface. The contract has a swiped 1.00 authorized deposit. Upon closing the RA, use the existing auth of 1.00. Now create another payment, swipe the SAME cc. You currently are asked to "Use the existing payment information", answer YES. Now you are asked for the "last 4", enter them. Change (reduce) the default amount for the payment record and SAVE. Two payment records are created, one for the default amount and one for the reduced amount. Both payment records have the SAME auth code.

6450 ~ Summary Deposit Bug

The pay code list includes the AB (Applicant Billing) pay code. This must be excluded as it is in the ctrchgpymt.w procedure.

6452 ~ The problem is when a contract or reservation is PRINTED and the cursor was in the PHONE NUMBER field prior to FINISH. A customer lookup is performed when FINISH is selected when the cursor was in the Phone number field. You are then asked to print again. When you say NO, you are locked up.

6453 ~ Do not allow batches of more than 200 records with Element.

6460 ~ Change draft limit from 200 to 500 records per batch in Element draft process.

6462 ~ Add logging of changes/deletes to KeyStore records.

6463 ~ Fix company query-building code so a single quote is acceptable in a company name. Double quotes are not allowed.

6464 ~ When first going into a reservation, taxes that don't apply to the default class are shown. Only happens when the "defaulted class and locations" are not changed.

6468 ~ Remove restriction of running Summary and Carry Negative values together.

 $6469 \sim$  In vehicle fleet, we do not properly check to see if there is a claim against the vehicle and put a check mark on the claims icon. Only after there is a claim expense is the check mark placed on the icon. V3 did not care if there was an expense or not.

6470 ~ There is no facility to stop the System alerts from displaying. In V3, you used to be able to remove the check box from the System alert and it would not display the next time you logged in. In B8, the notes display. It appears that you can remove the check mark from auto display, but when you logout and back in the system alerts are back again. You can also go through the motions of Deleting the system alerts too, but they are NOT actually deleted. This is good because you should not be able to Delete a system alert, only Remove the Auto-display check box. Do not enable the DELETE button for system alerts in the browse. Allow the removal of the auto-display check box, and have it saved.

6471 ~ Rollover processing report - error "cancel Changes" was not found. Error appeared after the program was selected from the menu and then immediately CANCELLED. Answer YES to cancel changes.

6472 ~ Claims charge browser from the Fleet record was converted to V4. Columns cannot be sorted by clicking on the heading

6475 ~ When a contract is created a ZERO dollar payment record is automatically created when you switch tabs. B7 did not do this. The payment record has no type or code. Same thing happens in MODIFY if there is NO initial payment.

6477 ~ When cloning a reservation with a PAID DB deposit, the cloned payment record also includes the invoice number and the posting flag and PO number. Also happens when cloning Closed RAs too.

6480 ~ Error message "No etInvTrx record is available". Modify a contract, change the date (tab out of the date field), FINISH and print the RA. The message will only appear AFTER the printing is completed (to the terminal is OK too). ChangeTimeDue is running AFTER printing. \*\*\*\*\* The key is that the cursor never leaves and remains in the Pickup Information area. As soon as you leave this area all is well.

6482 ~ We need to default the "Default Country" into NEW records created with: Renters/Customers, Location setup and Local Companies. This already occurs correctly in Drivers tab on Contracts and reservations.

6483 ~ Error "the record you are updating has been changed by another user". Settings -> Employees. Select the toolbar button for Privileges. CANCEL. Now edit the employee record. Select toolbar privileges again. make a change to privileges. OK to the changes. Toolbar SAVE. Error will appear.

6484 ~ Reproducing "no etSystemSettings record is available" message. To setup this test do the following: Create an extra fleet status definition (to be deleted later). Set a vehicle to status GROUNDED through Fleet maintenance. Be sure that each user you log in has the new privilege to change a grounded vehicle (probably not a key component, but this is what I did). To Test: Login an AS connection as guest. From the same PC, login another AS connection as Lowman.

on the Guest account, delete the extra Status Definition created earlier.

on the Lowman account do a status modify on the vehicle you earlier set to Grounded and SAVE. the ET message appears EVERY time.

6490 ~ Change message for incorrect BIN numbers because Budget is changing the format.

6492 ~ Create an ad-hoc utility to do two things:

1) Change all blank PaymentTypes to VISA

2) Attempt to decrypt all encrypted PANs and if the decrypted PAN is masked, leave it decrypted.

6493 ~ Upon UNDO of the Creation of a payment record, you are asked AGAIN to use the existing auths.

6497 ~ Reports building lists based on check-boxes e.g. 'Include unavailable status types' did not re-build the list after preferences are loaded. This causes the "All" option to include wrong status codes.

6498 ~ Add export procedure as a down and dirty way to print accounts. It existed in 3.0 as a report and several customers have complained.

6503 ~ Add an "Accountview" interface to the posting routines and system settings accounting interface selection.

6505 ~ Element CC processing, when the control record is set to Notify and convert to Paid, the deposit record is NOT converted to PAID when you select continue.

6508 ~ Employee records have individual check boxes for Account lockout and Force password change. Each works correctly when used individually. When used together, the Change password logic kicks in and allows you into the system after changing the password even though the Lockout is still checked.

 $6510 \sim V3$  defaulted the current date and time into the date out and date due fields.

6516 ~ Implement license security.

6519 ~ Do not allow a charge to be set as included, without being applicable as well.

6520 ~ The code in various places is using the Group description instead of the Group Name to build the lists. Areas affected are Employee maintenance, BARS Mail, Privileges and I am sure others.

6522 ~ The PO number on the Summary tab only allows 8 characters to be entered. The PO number on the Charges/payments allows 15. They should be the same. 15 is correct from V3.

6524 ~ No warning provided for license expiring in X days. OK After expiration date has passed, no message but allows you into the system. OK When the license has been deactivated, you can start as MANY sessions as you want? No messages OK You can have more than ONE feature code active for the SAME product. I was able to set 2 feature codes to active for Product AU40. OK An activation code for a product code of AU30, when entered and activated (and SLM run) allows entry in V4. OK but the feature code is really activated. OK

10/1/10 Cannot select a license after deactivating one. No licenses active and you cannot activate any of them. OK Without an active license, you can log in as often as you like. No check, no message. OK Adding 2 feature codes for the same product (different codes) activates BOTH of them. OK Deleted security feature codes do not disappear from the browser. OK A session terminated by the idle timeout, still has FULL control of RentWorks. Status (Logout method) never updates when a session has be determined to be idle. Need to change the selection criteria for the inquiry. OK

6528 ~ When the override credit check has been exercised and allowed the RA to be created, if you modify that contract and FINISH, you cannot exit the RA. Message "RA could not be saved". Checkin is OK. Only modify.

6531 ~ DBR out of balance. - A closed contract is modified. they are adding a taxable charge. In this case, it is a FUEL charge. The fuel charge is added and the taxes calculated. They secure a payment for the new charges and taxes. Now 20 minutes later they add another taxable charge. Again an addition fuel charge is added and the taxes calculated. The problem is that the TAXes are all lumped into the same tax entry. The report date and time of the tax is different than the second fuel charge and the second payment secured. This causes the

DBR to be out of balance. Change the DBR balancing logic to account for charges/payments taken on the same day at different times.

6532 ~ Cannot set a group mutually exclusive to Security or Mail. Both groups are ALWAYS set regardless of what was set. Add a NEW group assign to MAIL only. SAVE, EXIT and return to the program. The new group will show as Security and Mail.

6533 ~ Mail error: Sent an email to one group. Then "New Mail" icon from the same page, then UNDO, generates an error "Cannot Get on query qMailMsgs which is not opened"

6534 ~ When SENDing mail the Employee lookup does not filter the groups. Search for "low" and the Lowman employee shows in the browser along with ALL of the GROUPS. Filer groups by the search criteria.

6536 ~ Mail cannot be sent to ANY group. Mail sent to an individual is OK. May be related to the GROUP settings for Security and Mail?

6545 ~ When checking out an AB reservation, the AB payments from the reservation are being overwritten on the summary screen if they swipe a CC on this screen. When there is a payment record on the summary screen, do NOT ALLOW the payment fields to be changed by edit or the cc SWIPE(de-activate them). They may be swiping to do a Renter lookup.

6547 ~ Fleet Depreciation Rpt is returning incorrect depr numbers when allocating by location on some units.

6557 ~ A reservation can be created w/o a customer name by entering a Company to the reservation. The only problem with that is that there is no way to lookup the reservation by Company during checkout. Add a lookup by "Company" radio button on the check-out browser, like the one in the reservation lookup.

- Add Company to the browser
- Add Company to the radio-set
- Change the search label to "Company" when appropriate
- Add "Search By" label to radio-set

6558 ~ Security fixes and hung session inactivity time set to 3 minutes.

6561 ~ Correct the browser screens where the renter first name does not appear upon first entry to program. Programs involved are: Contract modify, pending open and vehicle exchange.

6562 ~ There is an issue with the Revenue management report. It was supposed to be locking and unlocking records temporarily until it was completed. However, the record locks were never being release and were created w/o a user ID. It just so happened that you tried a vehicle exchange on particular contract that happened to be locked by the report. The message tried to tell you that the contract was in use by a particular user, but he user ID was a ??? and therefore corrupted the message that was displayed. Also affects the Accrual Report, DLSR, Fleet Performance Report and Profit/Loss By Vehicle Report.

6563 & 6423 ~ Cannot secure the delete button in Contract modify (may be others too?). It was introduced in clientsecurity.p (18) when fixing SAR 6304.

6565 ~ The time clock report with a runtime parameter of "sort by Employee name" combines the hours for employees with the same last name. "Williams" on the test QA DB. Qualify by last name and first name to determine unique records.