

**BLUEBIRD®**  
**AUTO RENTAL SYSTEMS**

**RentWorks4™**

**Own The Road**

# ***Welcome!***

**The following screens display a small sample of the available features in RentWorks.**

**To move from screen to screen click the mouse. Text boxes are used to highlight key features.**



# ***Demo Options***

**Use the Express Keys to jump ahead to these topics:**

**The Rental Counter**



**Fleet**



**Rates**



**Inquiries & Reporting**



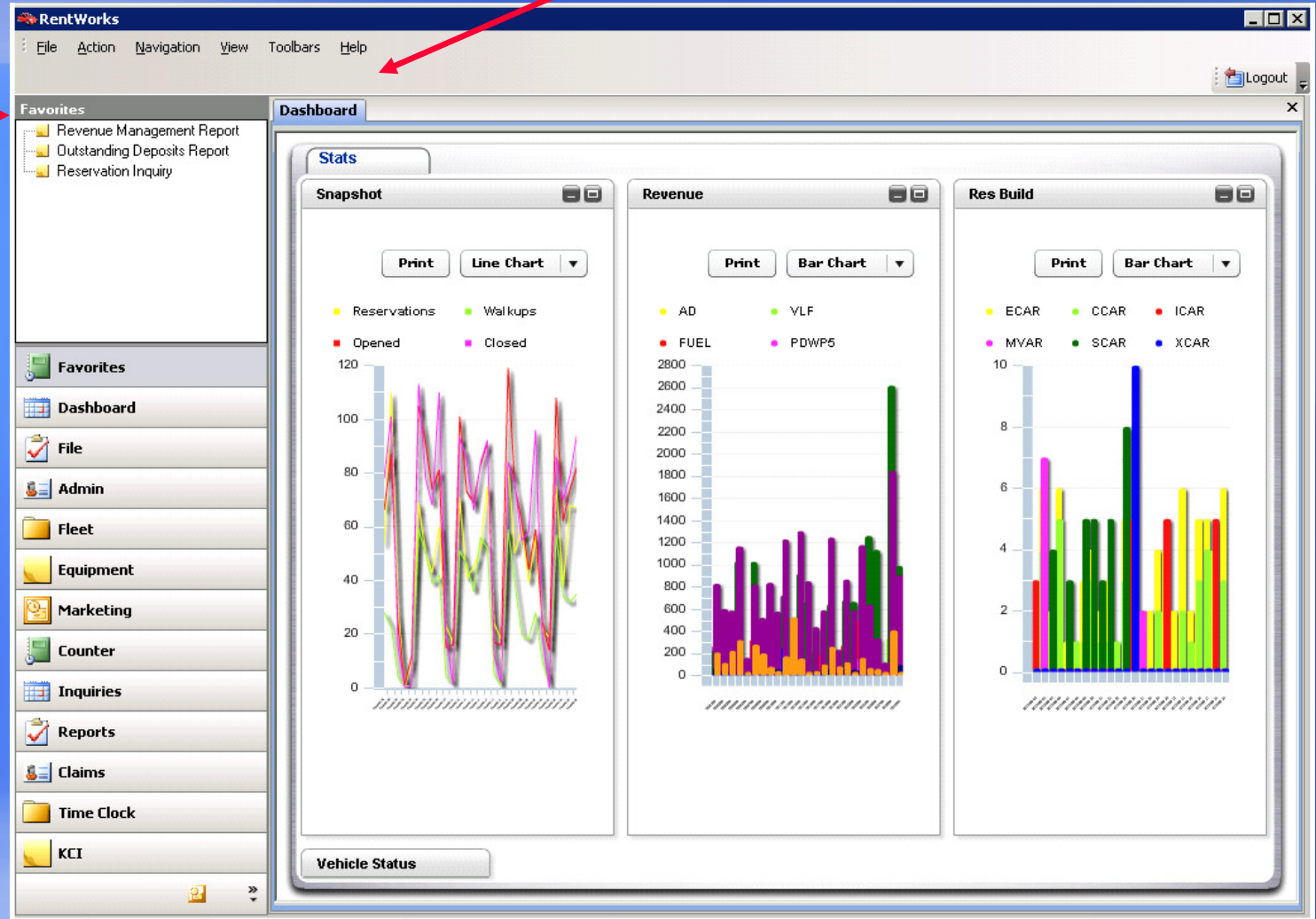
**Additional Modules**



## Main Menu

The Dashboard incorporates four sections with graphs and gauges that will allow users to monitor critical business statistics such as the number of reservations due to arrive, vehicles being returned, and fleet utilization. The Dashboard can be customized to each user's needs.

Familiar explorer type menu options allow the user to quickly maneuver between all of the programs



# Main Menu

Multiple programs can be open at the same time. Each new program opened creates another tab on the right side of the screen. You can switch between programs by clicking on the various tabs which you have open in the data entry area

Each user can store their most frequently used reports and programs in a “Favorites” folder

[illegible]

# ***The Rental Counter***

The RentWorks' rental process consists of just **one** main “Summary” screen that is designed to accommodate all types of rentals. To enter more information, there are tabs for the Driver, Charges/Payments, and Extensions.



# ***The Rental Process***

- Look up previous renters by phone#, name, corporate affiliation, VIP # or credit card swipe
- A built-in zip code database allows for faster entry of address information
- Available rates are checked against utilization, day of week pickup, vehicle keep parameters and more
- Rate structures support all types of rates, such as tiered rates, period rates, and slot rates.

# ***The Rental Process***

- Tour vouchers can be entered and the correct rate applied
- Estimated charges are calculated automatically
- Contracts can be taxable or non-taxable, as a whole or partially
- Corporate rentals and corporate rate structures are supported



# Check Out Summary Screen

Source codes and referrals help track your business

Dashboard **Check-Out**

**Summary** Drivers Charges/Payments Extensions

Res #: RA #: 9001128 Rental Reason: [v]

**Pickup Information**

Loc. Out: Main Date Out: 06/27/2008 17.16 Num. Days: 11  
Loc. Due: Main Date Due: 07/08/2008 17.16  
Loc. In: Date In: 0.00

Company: Rate Plan: ☐ Rollover  
Rate:

**Renter Information**

Phone: (545) 555-1657  
VIP #:  
Last Name: Block  
First Name: Stephanie  
Source: Walkup  
Referral:  
Agent:

**Charge Summary**

Description	Rate	Amount
TOTAL T&M		
State Surcharge	2.00	21.00
VLF		
NJ Sales Tax	6%	
Federal Tax	3%	
TOTAL CHARGES		21.00
TOTAL PAYMENTS		
BALANCE DUE		21.00

**Vehicle Information**

Product: Vehicles Unit #: 1019  
Class: Mid Rented As: Mid  
Odometer: 1,758 Prepaid Fuel: None Stall: 8 / 8ths

**Deposit Information**

Type: CC #: Exp.:  
Amount: 0.00 ☐ Paid ☒ Auth. CWV: Auth:

CDW: PAC: PEC: Fuel Level: [slider] 8 / 8ths

< Back [progress bar] Next >

Coverages can be added with a single click

Convenient slider bar to record correct fuel level

Credit card processing and electronic draft capture is available

## Check Out Driver Screen

Toolbars are used to navigate through the RentWorks screens

Dashboard **Check-Out**

Summary **Drivers** Charges/Payments Extensions

Renter	Driver	Add'l	Last Name	First Name
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Block	Stephanie
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		

☒ Renter ☒ Driver ☐ Add Driver

Home Phone: (545) 555-1657 VIP #:

Last Name: Block First Name: Stephanie

Address: 14 Wyckoff Way Address 2:

City: Morris Plains St: NJ Zip: 07950-

Country: USA E-Mail: steph@yahoo.net

License Information

DL #: B9326973946 St: NJ Exp Date: 04/30/2003

DOB: 10/05/1949 58

Local Address: 48 Main St. Local Phone: (394) 555-9359

Employer: IBM Work Phone: (555) 395-9395

Insurance Information

Insurance Co.: Policy #: Exp.: / /

Rewards Information

Carrier: Account#:

Promo: Bonus:

Flight Information

Airline: Flight:

Date: / / 0.00

Personal Identification

Passport: B092374609 SSN: 456-45-4615

Description	Rate	Amount
TOTAL T&M		
State Surcharge	2.00	21.00
VLF		
NJ Sales Tax	6%	
Federal Tax	3%	
TOTAL CHARGES		21.00
TOTAL PAYMENTS		
BALANCE DUE		21.00

< Back Next >

A variety of additional customer information can be collected including Frequent Flyer membership insurance details

A progress bar lets you know how far along in the rental process you are

## Vehicle Look-up

Vehicle ready lines, as used at many airport locations, are supported

Vehicles can be sorted by year, color, odometer and more

**Lookup**

Search By  
Current Loc:  Class:  Owning Loc:

☒ All Available Vehicles ☐ Vehicles on Ready Line Sort By:

Options  
AC  
Auto  
CD  
HS  
Phone  
Roof  
Seat  
Sport

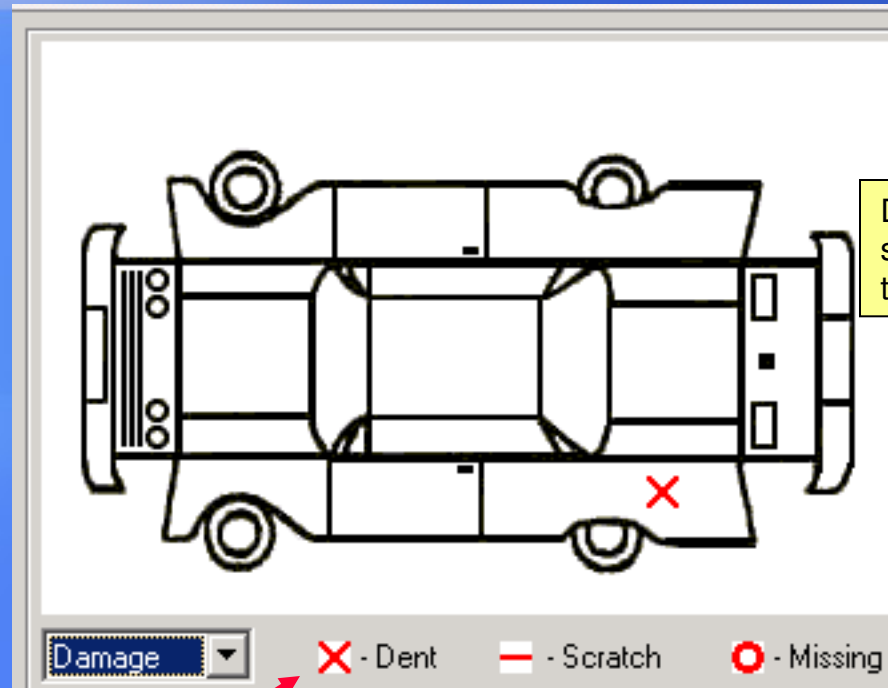
Owning Loc	Class	Unit #	Year	Model	Lic. #	Color	Odometer	Quota
Main	Mid	1001	2007	Taurus	SP-655D	Black	25,890	64%
Main	Mid	1002	2007	Taurus	SD-568Q	Green	19,864	150%
Main	Mid	1003	2007	Taurus	PL-258E	White	1,000	8%
Foreign	Mid	1012	2008	Sentra	Temp	Silver	20,000	162%
Main	Mid	1019	2008	A4	AT-611R	Blue	2,000	16%
Foreign	Mid	1023	2008	Maxima	Temp	White	1,270	10%
Main	Mid	1027	2008	Grand Prix	RL-489E	Dk. Green	1,120	
Main	Mid	1030	2008	Grand Prix	Temp	blue	245	1%
Downtown	Mid	1031	2008	Sentra	Temp	Tan	865	8%
Downtown	Mid	1032	2008	Sentra	Temp	Tan	6,235	51%

Select Cancel

Agents can search for vehicles with requested options. Matching results are shown in blue

## Vehicle Damage

If you have a laser printer, the Vehicle Damage diagram can be printed on your rental agreement.



Damage records stay with the vehicle throughout its life

Vehicle damage can be marked on a flattened image of a car by dragging and dropping with a mouse

# ***The Check-In Screen***

- All charges are automatically calculated
- Multiple payment methods can be applied to any contract
- Vehicle problems can be entered during the check-in process
- Split charges are handled for tour rentals

# Charge Information Check In

Charges calculate automatically once you tab past the fuel gauge

Summary
Drivers
Vehicles
**Charges/Payments**
Extensions

Summary

Item	Type	Code	Description	Amount
Rate	T&M	Reg	Regular Rate	293.80
Charge	Misc. Fee	SS	State Surcharge	21.00
Charge	Misc. Fee	VLF	VLF	0.00
Charge	CDW	CDW	Collision Damage Waiver	105.00
Charge	PAC	PAC	Personal Accident Ins.	40.75
Charge	SLI	SLI	Suppl. Liability Ins.	40.75
Charge	Fuel	Gas	Fuel Charge for Unit# 1009	18.38
Charge	Sales Tax	NJ Tax	NJ Sales Tax	23.93
Charge	Sales Tax	Fed Tax	Federal Tax	9.53
Payment	Credit Card	MC		

Out

Loc.: Main

In

Loc.: Main

Date: 07/06/2008 17.22

Date: 07/17/2008 17.32

Odom: 984

Odom: 1,184

Miles Driven: 200

Fuel: 8 / 8ths

Fuel: 5 / 8ths

Amount: 553.14

☒ Paid

CC Number: 5500111122223333

CW: 123

Exp Date: 12/31/2008

Auth#: 999

Draft Data

A/R Cust#:

Control#:

Date Paid: / /

Reporting Info

Report Date: / / 0.00

Location: Main

Charge Summary

Description	Rate	Amount
Reg: Daily	26.95	107.80
Reg: Weekly	186.00	186.00
Reg: Overtime	8.00	
TOTAL T&M		293.80
State Surcharge	2.00	21.00
VLF		
Collision Damage Waiver	10.00	105.00
Personal Accident Ins.	3.95	40.75
Suppl. Liability Ins.	3.95	40.75
Fuel Charge for Unit#	3.50	18.38
NJ Sales Tax	6%	23.93
Federal Tax	3%	9.53
TOTAL CHARGES		553.14

< Back

|||||

Next >

All charges are itemized, and can be changed if necessary

# ***Reservations***

- The Reservation Planner allows you to assign vehicles to reservations using a multi-colored chart.
- The Rates & Availability Inquiry graphically displays the number of vehicles available, and allows for rate shopping.

# Reservation Planner

You can view by Hours, Days, or Weeks

Dashboard
**Res Planner**

Search

Location:

OCN
RBC
TRC
WAC

Class:

PCAR
10
12
15

Start:
Jul 2008

End:
Aug 2008

View by:
Days

Search

Unit	July 2008														August 2008					Unassigned Reservations			
	T 17	F 18	S 19	S 20	M 21	T 22	W 23	T 24	F 25	S 26	S 27	M 28	T 29	W 30	T 31	F 1	S 2	S 3	M 4	T 5	Date	Time	Name
Unassign			SPINELLI, FRANKIE	MURPHY, ADAMS Res#												MARCOFFEY, DIANE Res#					07/18/08	17.00	SPINELLI
12 (RBC)																					07/19/08	8.00	BYRNE
934102																					07/19/08	8.00	BYRNE
934106																					07/20/08	8.00	HARRIS
936104																					07/23/08	17.00	MURPHY
936105																					07/24/08	11.00	LYNCH
938103																					07/31/08	8.00	MARCUS
938104																					08/01/08	10.00	COFFEY
938106																					08/08/08	8.00	CASTELL
938107																							
938108																							
LCAR (RBC)																							
738102																							
738103																							
738105																							
818701																							

Reservations are green,  
open contracts are blue,  
over dues are red,  
and unavailable are grey.

Unassigned Reservations

Date	Time	Name
07/18/08	17.00	SPINELLI
07/19/08	8.00	BYRNE
07/19/08	8.00	BYRNE
07/20/08	8.00	HARRIS
07/23/08	17.00	MURPHY
07/24/08	11.00	LYNCH
07/31/08	8.00	MARCUS
08/01/08	10.00	COFFEY
08/08/08	8.00	CASTELL

Conflicts

Unit	Date	Time
Unassi...	07/19/08	8.00
Unassi...	07/19/08	8.00
Unassi...	07/18/08	17.00
Unassi...	07/20/08	8.00
Unassi...	07/23/08	17.00
Unassi...	07/24/08	11.00
Unassi...	08/01/08	10.00
Unassi...	07/31/08	8.00

# Rates & Availability Inquiry

Dashboard
**Reservations**

**Summary**
Drivers
Charges/Payments

Res #: 833864
Res Status: Open Reservation
Rental Reason:

**Pickup Information**

Loc. Out: RBC
Date Out: 08/20/2008 17.56
Num. Days: 7

Loc. Due: RBC
Date Due: 08/27/2008 17.56

☐ Rate Shop
☒ Incl. Repairs

☐ RBC
☒ Carole Leasing

Product: Vehicles
Class: ECAR
Search

ECAR: 5
BCAR: 1
CCAR: 3
FCAR: 5
HCAR: 2

**Renter Information**

Phone: ( ) -
VIP #:
Last Name:
First Name:
Source:
Referral:
Agent:

Company:
Rate Plan:

Rate:

Class	Description	Est.Chgs	Est.Chgs +/-	Rate Details
ECAR	Rack Rate	220.00	+ .00	46.99/Day, 220.00/Week, 23.50
ECAR	IR RATE	232.00	+ 12.00	29.00/Day, Unlimited mi
ECAR	Military Rate	275.00	+ 55.00	55.00/Day, 275.00/Week, 1,210
ECAR	WALK UP RATE	363.93	+ 143.93	51.99/Day, 26.00/Hour, Unlimite

CDW: LDW
PAC:
PEC:
SLI:

**Charge Summary**

Description	Rate	Amount
TOTAL T&M		
DOMESTIC SECURITY	5.00	
VEHICLE LICENSE FEI		
TAX 1	7%	
LDW CARS	19.99	139.93
TOTAL CHARGES		139.93
TOTAL PAYMENTS		
BALANCE DUE		139.93

# ***Long Term Rentals***

- Rollover or long term rentals are supported
- Revenue is booked through the DBR
- Invoicing is performed monthly
- Detail is available from the Sales screen

## Rollover Check Out

Dashboard **Check-Out**

**Summary** Drivers Charges/Payments Extensions

Res #: RA #: 9001143 RA Status: Pending

Pickup Information

Loc. Out:	Main	Date Out:	10/01/2008	16.42	Num. Days:	133
Loc. Due:	Main	Date Due:	02/11/2009	16.42		
Loc. In:		Date In:		0.00		

Company: Rate Plan: ☒ Rollover

Rate:

Rollover contracts are easily designated upon check out



## Rollover Information

All rollover entries can be viewed from Contract Processing

Start Date	Time	End Date	Time	Item Description	Item Rev	Paymt Type	Paymt Amt	Posted	Rpt Date
03/14/2002	17.52	04/13/2002	17.52	Time Charge	928.70				
03/14/2002	17.52	04/13/2002	17.52	Airport	92.87				
03/14/2002	17.52	04/13/2002	17.52	NJ Tax	61.29				
03/14/2002	17.52	04/13/2002	17.52	VLF	0.00	Central Bill	1,082.86		03/14/2002
04/13/2002	17.52	05/13/2002	17.52	Time Charge	928.70				
04/13/2002	17.52	05/13/2002	17.52	Airport	92.87				
04/13/2002	17.52	05/13/2002	17.52	NJ Tax	61.29				
04/13/2002	17.52	05/13/2002	17.52	VLF	0.00	Central Bill	1,082.86		03/14/2002

# ***Insurance Replacement & Dealer Warranty Rentals***

- Retains customer's insurance details
- Allows multiple bill-to companies and multiple bill-to rates
- Extensions are recorded in system
- Delivery & pickup information is stored
- New body shops/insurance companies can be added on the fly

# Insurance Replacement & Dealer Rentals

Summary Drivers Vehicles Charges/Payments **Extensions**

Coverage information

Renter Information

Renter: Robert RodriguezRA #: 9001139

Year: 2008

Make: Ford

Model: Taurus

Insurance Co.: State Farm Insurance

Agent: Roy Bumiller

Policy #: 39267023764023

Phone #: (973) 490-2289

Exp. Date: 12/31/2008

Verified By: Jonathan

☒ Claimant☐ Insured

☒ Liability100,000.00Limit

☒ Comp1,000.00Ded.

☒ Collision500.00Ded.

☐ Transferable

Details of loss

Reason: Accident

Body/Repair Shop: U-Rekum Body Shop

Loss Date: 07/14/2008

Shop Contact:

Insured: Robert Rodriguez

Phone #: (201) 555-5555Ext:

Fax #: (201) 888-9595

Repair/Body shop

Charge Summary

Description	Rate	Amount
Reg: Daily	26.95	26.95
Reg: Weekly	186.00	186.00
Reg: Overtime	8.00	
TOTAL T&M		212.95
State Surcharge	2.00	15.00
VLF		
NJ Sales Tax	6%	12.78
Federal Tax	3%	6.77
TOTAL CHARGES		247.50
TOTAL PAYMENTS		
BALANCE DUE		247.50

Billing info

Bill-To Information

Bill To #:1

Bill To: State Farm Insurance

Adj/Serv Writer: Slappy White

Phone: (973) 445-9900Ext:

Claim/RO #: 5409

Rental Reimbursement

Daily Rate: 25.00

Max: 500.00

☒ Plus Tax☐ Pay All

☐ Bill Concurrently

Extended Through: 07/17/2008

Total Days Approved: 0

By:

# ***Non-Revenue Moves and Unit Exchanges***

- Track non-revenue moves and create the proper paperwork
- Vehicles can be exchanged an unlimited number of times
- Gas charges from previous vehicles are retained and charged at check-in
- Available vehicle lookup from the unit exchange screen


## Non-Revenue Moves

Dashboard

\*Non-Revenue Movement

X


Ticket #:



Status:


Vehicle

Product:

Unit #:  


Owning Loc: Downtown

Driver Information


Driver:  

DL #:

State:


Exp Date:  

Company:



Check-Out Information

Loc. Out:

Date Out:  

Number of Days:

Odom Out:

Status Out:


Emp # Out:

Fuel Level: 

4 / 8ths

Due Back Information

Loc. Due:


Date Due:  

Details: 

Taking car to detailer.

Check-In Information

Loc In:

Date In:  

Odom In:

Status In:

Emp # In:

Fuel Level: 

8 / 8ths

Check-in info

# Unit Exchange

Dashboard

Vehicle Exchange

×

RA #: 9001140      Name: Friedenberger, Jason

Original Vehicle

Product: Vehicles      Unit: JF1234

License: Temp

Class: Lux      Rented As: Lux

Out Loc: Main      In Loc: Main

Date: 07/18/2008 12.22      07/21/2008 17.21

Odom: 15      Fuel: 8      Odom: 15      Fuel: 8

Ppd Fuel: None      Problem

Gas Charge: 0.00

Vehicle Condition

Out:

In:

Replacement Vehicle

Product: Vehicles      Unit: 1008

License: WK-457Z      NJ

Class: Lux      Rented As: Lux

Out Loc: Main      In Loc:

Date: 07/21/2008 17.21      .00

Odom: 4,523      Fuel: 8      Odom: 0      Fuel: 0

Ppd Fuel: None

Gas Charge: 0.00

Vehicle Condition

Out:

Comments

Log a problem ticket if necessary

New vehicle info

Original vehicle info

# ***Multiple Currency & Foreign Language Support***

- Exchange rates are user-defined
- Base currency can be converted to any other currency
- Rental agreements, receipts, invoices, and statements can be printed in foreign languages
- Screen text can be shown in foreign languages

## Currency Setup

Unlimited types  
of foreign  
currency can be  
entered

Currencies			Exchange Rates	
Currency	Country	Active	Effective Date	Exchange Rate
Bahrain Dinar	Bahrain	Yes	01/01/2001	3.123456
British Pound	UK	Yes	07/01/2000	3.351000
Canadian \$	Canada	Yes	08/12/1999	3.652000
Irish Punt	Ireland	Yes	01/01/1985	2.999999
Italian Lyre	Italy	No	01/01/1980	3.000000
Spanish Pesetas	Spain	Yes	01/01/1970	3.121212

AddChange

DeleteCancel

AddChange

DeleteCancel

Base Currency:

# Rental Agreement

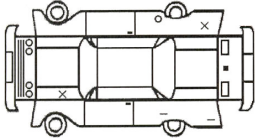
An unlimited number of rental agreements can be loaded into your database. You can even modify them yourself using the Print Program Generator (PPGEN).

## Bluebird Auto Rental Systems

200 Mineral Springs Drive  
Dover, NJ 07801  
(973) 989-2423

RA # 200230

Check In

Renter Information	Rental Information	Charge Information
<b>Art Vandelay</b> 135 West 35th St. Apt. 5A New York, NY 10101 (212) 555-5486 DL# 45839654645 NY 01/01/2008	Date Out: 02/03/2002 15.48 Date In: 02/25/2002 15.50  Free Miles: 100 / day 700 / week  Pickup Loc: Main Return Loc: Main	<b>Time &amp; Mileage Charges</b> 242 Miles @ 0.25 0.00 0 Hours @ 12.00 0.00 3 Days @ 36.95 110.85 2 Weeks @ 216.70 433.40 0 Months @ 0.00 0.00 5 Sp. Days @ 25.00 125.00 Discount 5.000% - 36.49 Net Time & Mileage: 693.26
<b>Local Contact</b>  Marriott Hotel	<b>Vehicle Information</b> <b>Original</b> Unit#: 1004 TK-963E NJ 2002 Pontiac Firebird Odom Out: 862 Odom In: 862 Driven: 0 Fuel Out: 8 / 8 Fuel In: 8 / 8	<b>Misc. Charges</b> CDW 8.00/day 152.00 PAC 3.95/day 78.80 PEC 1.95/day 31.80 SLI 3.95/day 78.80 AD 12.00 12.00  Gas 2.00/gal 24.50 Phone,BabySeat,Damag 228.16 <b>Taxes &amp; Fees</b> Dom Sec 2.00/day 206.77 Tax 18.000 % 70.12  <b>Total Charges: 1,567.71</b>
<b>Additional Drivers</b>  Leon Lederman DL# 4526785465221574 IL 05/31/2008  Eric Cartman DL# 4521568425423 CO 02/07/2005	<b>Exchange</b> Unit#: 1015 RL-046E NJ 2002 Acura NSX Odom Out: 1 Odom In: 2,443 Driven: 2,442 Fuel Out: 8 / 8 Fuel In: 4 / 8  Total Miles Driven: 2,442 Total Miles Allowed: 2,200 Total Miles Charged: 242	<b>Payment Information</b>  Visa XXXXXXXXXXXX0026 497.28 Dire Vandelay Industries 1,070.43 Cash - 50.00
<b>Vehicle Damage</b>   X - Dent - - Scratch O - Missing		

Standard RA laser.pp

# ***Fleet***

- User-defined car classes
- Track depreciation & amortization
- On-order and disposal data
- Foreign (non-owned) vehicles for revenue splitting
- Vehicle Sales
- Maintenance & repairs



## Vehicle Class Set Up

Dashboard

\*Class Codes

Product: Vehicles

Category: Vehicles

Class: Econ

Description: Economy

Disclaimer:

Class Sequence: 1

Default Tank Size: 16.00

Image File: img/economy.jpg

Notes:

☒ Check Availability in eRez2

Check Availability By: Location

Alternate/Upgrade Classes

1: Comp

2: Mid

3: Lux

4: Sport

Define up to four alternative classes to facilitate upselling

Min. Age Driver: 21

Max. Age Driver: 85

Under Age Driver: 25

Define age limits by car class

☐ Inactive

☒ Gallons

## Vehicle General Information

Dashboard **\*Vehicle Fleet**

**General** Service Finance

Product: Vehicles Unit #: 1000 VIN: 4F98765432T1345

Current Status

Status: Available Location: Main Odometer: 6,235 Current Fuel Level: 8 / 8ths

Vehicle Information

Year: 2008 Make: Nissan Model: Sentra Fuel Code: Gas  
Color: Tan Description: SE Class: Mid Tank Size: 22.00 ☒ Gallon  
Engine: 4 cylinder ☐ Smoking Image: economy-class.jpg

License Information

Lic. #: DT-953W St: NJ Exp. Date: 11/30/2008 Lic. Amount: 0.00  
Reg. #: 396739067 VLF Amt: 0.00 First Reg: 10/01/2007 Date Posted:

Key Codes

Ignition: I-39026  
Trunk: T-39236  
Misc.:

Due Back Information

Location: Date: 0.00  
RA #:

Available Options

Automatic Trans.  
Heated Seats

Applicable Options

Air Conditioning  
Baby Seat  
Car Phone  
CD Player  
Sport Package  
Sunroof

Add >>  
<< Del

Last Movement

Date: 03/04/2008 Time: 10.32

Numerous details  
can be entered for  
each vehicle

## Vehicle Financial Information

Dashboard **\*Vehicle Fleet**

General Service **Finance**

Product: Vehicles Unit #: 1000

Finance

Invoice Amount:	0.00	Bank ID:	None
Prep Credit:	0.00	Loan #:	
Dealer Profit:	0.00	Amt Financed:	15,000.00
Transport Expense:	0.00	Term:	0
Inspection Expense:	0.00	Date Financed:	12/15/2003
Initial Fuel Expense:	0.00	Principle Amt:	1,000.00
Rebate Amount:	2,000.00	Interest Rate:	0.00
Rebate Amount:	0.00	Interest Start Date:	
Transport Rebate:	0.00	First Payment:	
Prep Rebate:	0.00	Last Amortization Date:	
Acquisition Price:	13,000.00	Remaining Balance:	0.00
Acquisition Post Date:		Remaining Payments:	0
		Payoff Date:	

Date Due: 01/05/2005 Date Paid: 01/15/2005

Depreciate vehicles by daily % rate, monthly % rate or monthly amount

Schedule monthly payments

Depreciation

First Month Dep:	217.00	Mo Dep Amt:	417.00	Start Dep:	01/01/2008	Odometer:	0
Last Month Dep:	200.00	Mo Dep%:	0.00	Last Dep Date:	01/01/2011	Start Lic Dep:	01/01/2008
Accumulated Dep:	2,502.00	Daily Dep%:	.0000000			Last Lic Dep:	12/31/2008
Residual:	0.00					Accum Lic Dep:	120.00

## Foreign (Non-Owned) Vehicles

Foreign vehicle records  
are deleted upon rental  
to a foreign city

Dashboard **\*Foreign Vehicles Entry**

Product:  Unit #:  VIN #:

Vehicle Information

Year: <input type="text" value="2008"/>	Make: <input type="text" value="Nissan"/>	Model: <input type="text" value="Sentra"/>
Color: <input type="text" value="Silver"/>	Class: <input type="text" value="Mid"/>	Gas Tank Size: <input type="text" value="22.00"/>
Fuel Code: <input type="text" value="Deisel"/>	License Number: <input type="text" value="4U9W43"/>	License State: <input type="text" value="NJ"/>
Owning Location: <input type="text" value="Foreign"/>	In Service Date: <input type="text" value="03/15/2008"/>	In Service Miles: <input type="text" value="8,498"/>

Current Status

Status: <input type="text" value="Available"/>	Location: <input type="text" value="Main"/>	Odometer: <input type="text" value="1,357"/>
------------------------------------------------	---------------------------------------------	----------------------------------------------

Creation Date: 07/17/2008 Time: 16.06

# Foreign Contracts Check In

Foreign contracts have an abbreviated Check In screen

Dashboard
Foreign Vehicles Entry
**Foreign Contracts**

Res #:
RA #:
RA Status: Closed
Rental Reason:

Pickup Information

Loc. Out: Foreign
Date Out:
0.00
Num. Days: 0
Loc. Due: Main
Date Due: 07/21/2008
17.59
Loc. In: Main
Date In: 07/21/2008
17.59

Company:
Rate Plan:
Rollover
Rate:

Question (Press HELP to view stack trace)

Contract number is a revenue split.  
The locations involved are:  
Renting: Foreign  
Owning:  
Check In: Main  
  
Is this rental AWAY from the vehicle's IOWning location?  
Yes No Help

CDW:
PAC:

Vehicle Information

Product: Vehicles
Unit #:
Fuel Level:
8 / 8ths
Class:
Rented As:
Odom Out: 0
Odom In:
Stall:

Deposit Information

Type:
CC #:
Exp.:
Amount: 0.00
Paid
Auth.
CWV:
Auth:

Renter Information

Phone:
VIP #:
Last Name:
First Name:
Source:
Referral:
Agent:

Charge Summary

Description	Rate	Amount
Hourly		
Daily		
Weekly		
Monthly		?
Mileage		?
T&M Discount	0%	?
TOTAL T&M		?
TOTAL CHARGES		?
TOTAL PAYMENTS		
BALANCE DUE		?

< Back
Next >

# Revenue Split Matrix

Dashboard

\*Revenue Splits

X

Matrix Name: Back To Corp

Renting

Owning

Check-In

Location: \* Owned \*

\* Owned \*

\* Owned \*

Split Type:

☐ Away From

☒ Back To

☐ Local

☐ One-Way

☐ Towards

Up to five types of movement can be defined

## Sold Vehicles Table


Sales transactions  
are maintained in  
vehicle history


General	Service	Finance
Product: Vehicles Unit #: 300		
<b>In-Service Information</b>		
PO #: 321654	Owning Loc: Main	In Service Date: 01/01/2007
Invoice Date: / /	Order #:	In Service Odometer: 50
Acquisition Price: 13,200.00	Delivery Loc:	Program: GMAC
Excise Tax: 0.00	Delivery Date: / /	<input type="checkbox"/> Buy Back
Warranty Term:	Inspection Date: / /	CO2 Value:
	Maintenance Budget:	P11D Value: 0.00
<b>Disposal Information</b>		
Grounding Miles / Date: 0 04/30/2008	<b>Actual Out of Fleet Information</b>	
Minimum Keep Miles / Date: 0 / /	Out of Fleet Date: 05/31/2008	<input type="checkbox"/> List for Internet Sale
Maximum Keep Miles / Date: 0 / /	Date Sold: 06/02/2008	Post Date:
	Sales Price: 10,000.00	Sold To: Joe Black


Capture pertinent  
disposal information

## Maintenance Alerts

Dashboard \*Maintenance Alerts

Product:  

Unit Number:  

Maint. Type:  


Schedule:


Frequency (Days):  Frequency (Miles):

Action:

Total Parts Cost:

Total Labor Cost:

Last Date:   Last Odometer:

Next Service Date:   Next Service Odometer:

Define your own maintenance procedures

Enter repair orders to track costs

# Repair Orders

Enter repair orders  
to track costs

Dashboard \*Repair Orders

Repair Order ID: 84 Product: Vehicles Unit #: 1000

Shop Name: Rose Restoration Create

Repair Type: Oil Change

Movement Information

Location Out: Downtown

Date Out: 07/22/2008 13.00

Odometer Out: 250

Date Due: 07/25/2008 13.00

Location In: Downtown

Date In: / / 0.00

Odometer In: 0

Repair Information

Repair Summary: Replace windshield Problems


Total Parts Cost: 250.00 Total Labor Cost: 150.00 Total Cost: 0.00



Notes:

Master Lease Number: Charge To Lease



## Vehicle Problems

Dashboard \*Repair Orders **\*Vehicle Problems** X

Repair Order ID: 0 

Product: Vehicles  Unit #: 1021 

Last Name: Jones First: Sarah

Date Reported: 07/22/2008  14.00 ☒ Critical RA #:  
☐ Repaired Reported By:  
Date Repaired: / /  0.00 Repaired By:

Problem Summary: Car is SMOKING

Notes: Smoke is coming out of engine area!!

Repair Summary:

Notes:

Critical problems take the vehicle out of service immediately

# ***Rates***

- True real-time rate yield management allows you to capitalize on reservation and counter sales
- Time & mileage rates
- Rate rules
- Rate utilization
- Special events



## Time & Mileage Rates

Several options are available for each rate: On Sale, Tier, Tour, Loaner, Web (erez2)

Dashboard **\*Time and Mileage Rates**

Code:  Description:

Location:  Product:  Class:

Rate Plan:  Rule:  Associated Rate:

Deposit:  Chg/Mile:  No-Show Charge:

☒ On Sale  
☐ Tier  
☐ Tour  
☐ Loaner  
☐ Web

Description	Rate	Units	Time Unit	Max	Type	VP	OT Limit	Free Mi/Km
Daily	31.95	1	Days	0	Reg	yes	0.00	0
Weekly	196.00	7	Days	0	Reg	yes	0.00	0
Overtime	8.00	1	Hours	0	OT	yes	0.00	0

Rate Lines

Rate:  Units:  Time Unit:  Free Mi/Km:

Max Units:

Description:

Overtime Chg Limit:

Type: ☒ Regular  
☐ Extra Day  
☐ Overtime  
☒ Value Pricing

Overtime limits can be applied

Value pricing is optional

## Rate Rules

General **Keep Params** Incl. Charges

Name: Weekend

Keep Parameters

Min. Keep: 2 Days Max. Keep: 5 Days

Start Day/Time: Thursday 12.00 End Day/Time: Monday 12.00

Slot Time: 0.00 Drop Zone: 0 Grace Mins.: 59

Violation Action: Cascade

Requirements

Valid Pickup Days

☐ Sun ☐ Mon ☐ Tue ☐ Wed ☒ Thu ☒ Fri ☐ Sat

Req'd Stay Over

☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☒ Sat

Valid Return Days

☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat

For weekend rates, you can set the minimum and maximum number of days and even specify the days of the week

Slot rates can be defined for truck rentals

## Rate Utilization

Dashboard **Rate Utilization**

Location:  Product:  Class:

Rates can be managed automatically by the system based on fleet utilization

Rate Code	Description	Location	Product	Class	Rate	Min Util	Max Util
Reg	Regular Rate		Vehicles	Sport	550.00 / 30 Days	10	50
Reg	Regular Rate		Vehicles	Econ	186.00 / 7 Days	0	0
Reg	Regular Rate		Vehicles	Comp	196.00 / 7 Days	0	0
Reg	Regular Rate		Vehicles	Mid	216.70 / 7 Days	0	0
Slot	Slot Rate	Main	Vehicles	Comp	150.00 / 6 Hours	0	0
Special	Special Event	Main	Vehicles	Sport	25.00 / Day	0	0
Summer	Summer		Vehicles	Comp	285.00 / 7 Days	0	0
Summer	Summer		Vehicles	Sport	25.00 / Day	0	0
Weekend	Weekend		Vehicles	Lux	325.00 / 7 Days	0	0
Weekend	Weekend		Vehicles	Sport	29.95 / Day	0	0


Minimum Utilization:  Maximum Utilization:

Note: Rates with min/max utilizations set to zero will always appear.

## Special Events & Blackouts

The Special Events table allows you to anticipate peak periods



Dashboard **\*Special Events**

Code:  

Description:

Location:  Product:  Class:

Event Type: ☒ Date Range ☐ Weekly

Start Date:   End Date:  

Open From:  Close At:

☒ Blackout

Day Of Week


☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat

Utilization:

By checking Blackout, no more reservations can be taken for this date range

## Special Events & Fleet Utilization



Dashboard **\*Special Events** X

Code:  

Description:

Location:  Product:  Class:

Event Type: ☒ Date Range ☐ Weekly

Start Date:   End Date:   ☐ Blackout

Open From:  Close At:

Day Of Week

☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat

Utilization:

You can "pre-set" a certain utilization percentage for certain times in anticipation of heavy demand

# ***Inquiries***

- On-screen inquiries visually display critical information
- Icons on the tool bar take you to the relevant screens



# Parking Ticket Lookup

Information from all relevant contract transactions are automatically displayed

Information from all relevant contract transactions are automatically displayed

## Contract/Reservation Audit Inquiry

Dashboard **Contract Reservation Audit**

Search

Search By: ☐ Contract# ☐ Reservation# ☒ Employee# Employee#: 1

Enter contract, reservation, or employee number

RA# / Res#	Date	Time	Emp#	Comment
100469	08/06/2003	14.20	1	Reservation Created
	03/31/2008	17.16	1	Contract opened.
	03/31/2008	17.23	1	Contract viewed.
	03/31/2008	17.52	1	Reservation created.
203103	03/31/2008	17.58	1	Reservation viewed.
	04/01/2008	9.09	1	Reservation created.
	04/01/2008	12.26	1	Reservation created.
203108	04/01/2008	12.39	1	Contract opened.
203108	04/01/2008	12.42	1	Contract viewed.
203108	04/01/2008	12.45	1	Contract viewed.
	04/01/2008	13.57	1	Contract viewed.
	04/01/2008	15.02	1	Contract opened.
	05/28/2008	14.22	1	Reservation created.
	05/28/2008	14.48	1	Contract opened.
	07/11/2008	10.51	1	Contract opened.
	07/11/2008	14.08	1	Contract opened.
	07/14/2008	13.44	1	Reservation created.
203117	07/14/2008	13.52	1	Reservation viewed.
	07/14/2008	14.08	1	Reservation created.
	07/15/2008	9.23	1	Reservation created.
	07/15/2008	16.34	1	Contract viewed.

All activity recorded for the requested record is displayed in the browser

## Vehicle Problems Inquiry

Quickly shows your fleet manager any unresolved vehicle problems

Icons go directly to underlying problem ticket or fleet record

Dashboard **Vehicle Problems**

Search

Product:  Unit #:  Problem Tickets:

Start Date:  End Date:

Unit #	Rpt Date	Rpt ...	Problem Summary	Critical	Repair Date	Rep...	Repair Summar
1000	06/30/2008	10.00	Brakes Failed	yes		0.00	
1003	07/16/2008	13.12	Radio is not working	no		0.00	
1007	02/28/2008	12.05	Front Brakes	no		0.00	
1008	07/15/2008	15.39	Vehicle steering going	yes		0.00	
1021	07/22/2008	14.00	Car is SMOKING	yes		0.00	
1024	03/05/2008	11.56	No brakes	yes		0.00	
1024	03/05/2008	11.57	Still no brakes	yes		0.00	

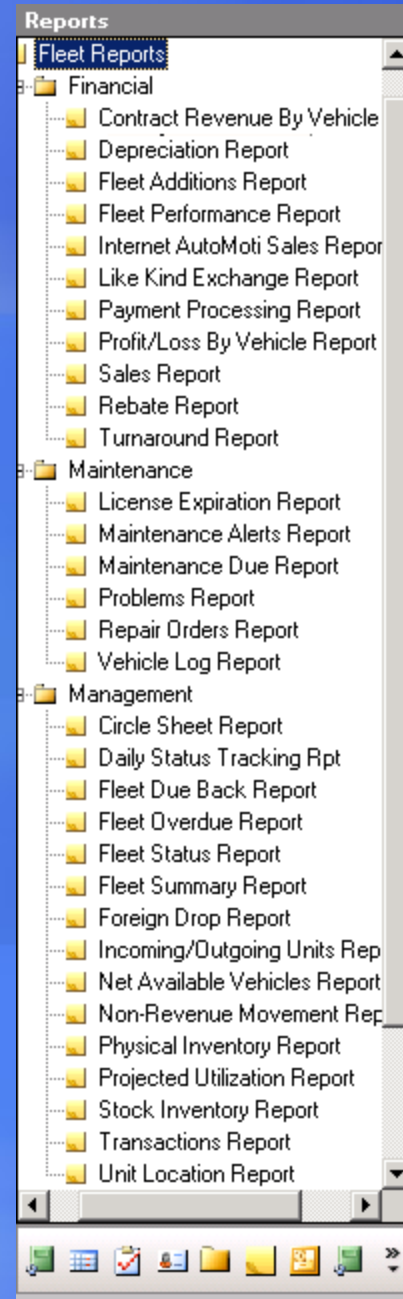
## Extension Inquiry

[illegible]

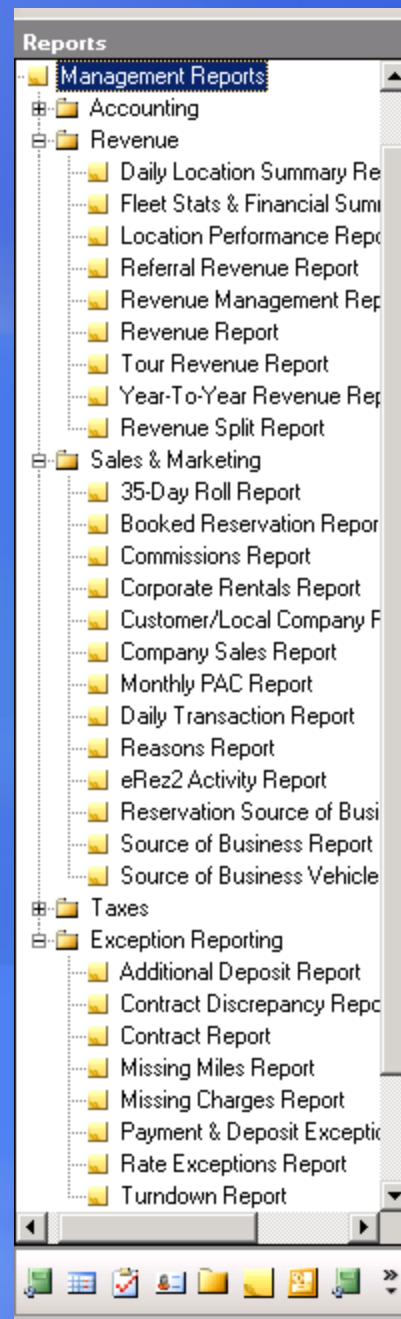
# ***Reporting***

- RentWorks provides comprehensive reporting for the entire company:
  - Fleet reports
  - Back office reports for management
  - Counter reports for rental agents
  - Exception reports
- Several reports are exportable to MS Excel
- All reports can be printed to the screen, to a file, or to a printer

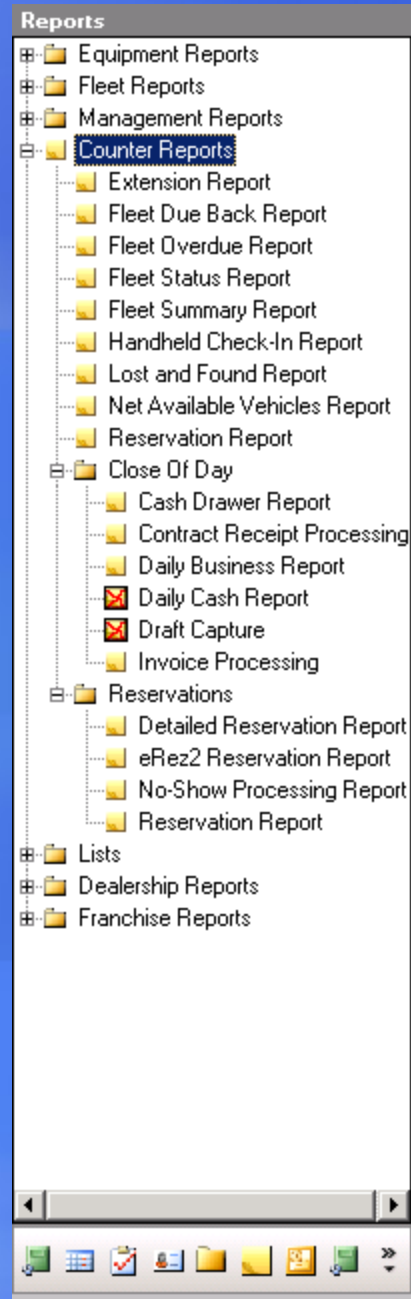
# Fleet Reports



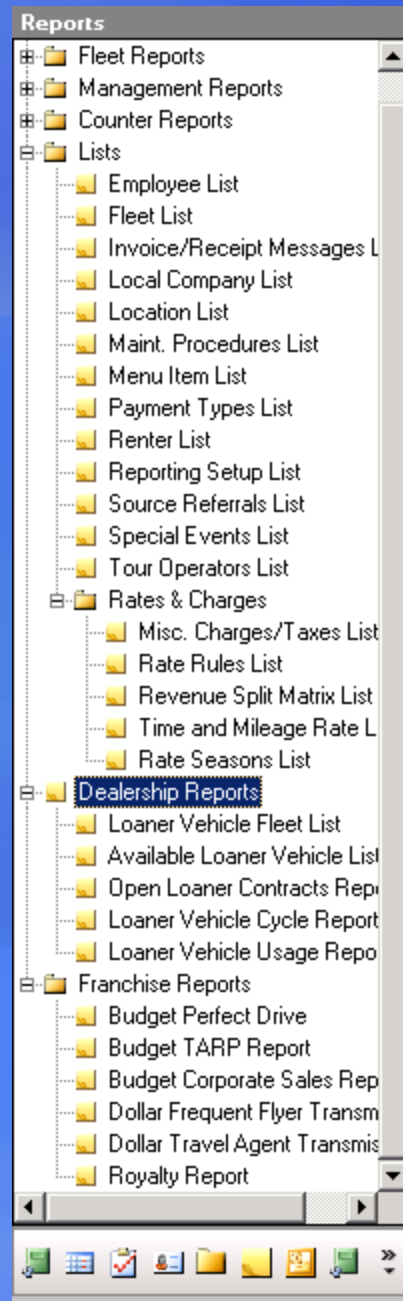
# Management Reports



# Counter Reports



# Dealership Reports



## Sample Report Request Screen

Dashboard **Revenue Management Report**

Region: North East  
West

District: New York  
Rockies  
West Coast

City: Newark  
Parsippany  
SF

Location: Airport  
Corp  
Downtown  
Main

Product: Trucks  
Vehicles

Starting Date: 06/01/2008

Ending Date: 06/30/2008

Select By: ☒ Charged Days  
☐ Actual Days  
☐ Days Printed on Report

Starting Company: First

Ending Company: Last

Class: C  
D  
Econ  
Comp  
Mid  
Sport  
Lux

Choose Columns To Print

Sort By: Local Company

☐ Separate  
☒ Consolidated

☐ New Page per Company  
☐ Print Penetration %  
☐ Include Gas & Taxes in Yields/Totals  
☐ Include Net T&M in Yields/Totals  
☐ Summary Only

Output Destination: Excel Spreadsheet

Run Report

Revenue reports can be run for any location, product, vehicle class, and date range

You select which revenue items the report prints

All reports can be printed to the screen, a pdf document, spool file or a printer. Many will also export to Microsoft Excel.

# Sample Report Output to the Terminal Screen

The screen re-sizes automatically to show the maximum possible data

Report Job 29

07/22/08  
16:07:31

Stock Inventory Report  
Product: Vehicles  
Unit Range: First to Last Sorted by Unit Number  
Owning Locations: BCS,CLC,FRC,HWL,OCN,RBC,TRC,WAC,WM  
In Fleet Vehicles

Page 1

Unit	Serial Number	Class	Year Make	Model	Color	Odom	License	St Status	RA/RO/NR #	Owning Loc	Current		
	Product	Inspection Date	#Days	In Service	Purchase Amt	Book Value	Dep Rate	Monthly Dep Amt	Lic Exp Date	Out Of Service			
	Bank Info (Owner ID Loan#)		Vlf Amt	Lic Date	License Amt	Remaining	Dep Rate			Last Movement			
138601	JTDBT923981256901	ACAR	2008	TOYOTA	YARIS	BLUE	4287	WUW73N	NJ	On Rent	T093089	CLC	TRC
	Vehicles	04/30/2012	17	04/23/2008	13,075.00	12,490.40	0.001	0.00			12/31/2009		
	OFB 256901		0.39	04/30/2009	99.00	80.64	0.271	04/30/2009			07/05/2008		
138602	JTDBT923X81257202	ACAR	2008	TOYOTA	YARIS	BLUE	11175	WUW74N	NJ	Available		CLC	WAC
	Vehicles	04/30/2012	8	04/23/2008	13,075.00	12,490.40	0.001	0.00			12/31/2009		
	OFB 257202		0.39	04/30/2009	99.00	80.64	0.271	04/30/2009			07/14/2008		
138603	JTDBT923481257230	ACAR	2008	TOYOTA	YARIS	SILVER	1967	WUW76N	NJ	On Rent	H016179	CLC	HWL
	Vehicles	04/30/2012	40	04/23/2008	13,075.00	12,490.40	0.001	0.00			12/31/2009		
	OFB 257230		0.39	04/30/2009	99.00	80.64	0.271	04/30/2009			06/12/2008		
138604	JTDBT923881257635	ACAR	2008	TOYOTA	YARIS	BLUE	4320	WUW77N	NJ	On Rent	R265282	CLC	RBC
	Vehicles	04/30/2012	36	04/23/2008	13,075.00	12,490.40	0.001	0.00			12/31/2009		
	OFB 257635		0.39	04/30/2009	99.00	80.64	0.271	04/30/2009			06/16/2008		
138605	JTDBT923X81257653	ACAR	2008	TOYOTA	YARIS	BLACK	4108	WUW80N	NJ	On Rent	T093074	CLC	TRC
	Vehicles	04/30/2012	19	04/23/2008	13,075.00	12,490.40	0.001	0.00			12/31/2009		
	OFB 257653		0.39	04/30/2009	99.00	80.64	0.271	04/30/2009			07/03/2008		
138606	JTDBT923581257656	ACAR	2008	TOYOTA	YARIS	GRAY	4692	WUW86N	NJ	On Rent	R265665	CLC	RBC
	Vehicles	04/30/2012	13	04/23/2008	13,075.00	12,490.40	0.001	0.00			12/31/2009		
	OFB 257656		0.39	04/30/2009	99.00	80.64	0.271	04/30/2009			07/09/2008		
138607	JTDBT923681257701	ACAR	2008	TOYOTA	YARIS	SILVER	1498	WUW89N	NJ	On Rent	H016149	CLC	HWL
	Vehicles	04/30/2012	53	04/23/2008	13,075.00	12,490.40	0.001	0.00			12/31/2009		
	OFB 257701		0.39	04/30/2009	99.00	80.64	0.271	04/30/2009			05/30/2008		
138608	JTDBT923X81257720	ACAR	2008	TOYOTA	YARIS	WHITE	6377	WUW91N	NJ	Available		CLC	RBC
	Vehicles	04/30/2012	3	04/23/2008	13,075.00	12,490.40	0.001	0.00			12/31/2009		
	OFB 257720		0.39	04/30/2009	99.00	80.64	0.271	04/30/2009			07/19/2008		
138609	JTDBT923881257733	ACAR	2008	TOYOTA	YARIS	GREEN	6286	SMG48R	NJ	On Rent	T093069	CLC	TRC
	Vehicles	04/30/2012	20	04/23/2008	13,075.00	12,490.40	0.001	0.00			12/31/2009		
	OFB 257733		0.39	07/31/2009	99.00	80.64	0.271	07/31/2009			07/02/2008		

# ***Additional Modules***

- Accident claims tracking: Claims Manager
- Credit card processing: CCPro
- Integrated Email: BARSMail2
- Khoury Consulting Module
- Time Clock
- Hand-Helds

# ***Additional Modules (continued)***

- Reservation Links
- Park & fly: ParkMate2
- Internet reservations: e-rez2
- Dealership management Systems:
  - Reynolds & Reynolds Performance Path
  - ADP Open Elite

## Accident Claims Tracking Module

Dashboard

Claims Management

×

General

Contacts

Vehicles

Documents


Repair Orders

Financial

Reminders

Form Letters

Claim #:



RA Number:

Police Dept.:

Type:

Renting Loc:

Police Rpt #:

Status:

Rental Check Out:

Loss Date/Time:

Recovery:

Check In Date:

Claim Close Date:

LD'W Accepted:

Source Code:

Accident Information

Location of Accident:

Nearest City:

St.:

Zip:

Country:

Renter Information

Renter information

Name:

DL #:

Ins Co:

Address:

Adjuster:

City:

State:

Zip:

Phone:

Policy #:

E-Mail:

SSN:

Rental Vehicle

Rental vehicle details

Product:

Unit #:

Odometer: 0

License #:

Class:

Desc:

Color:

VIN #:

Managed By:

Entered By:

Date Entered:


Changed By:

Date Modified:

# Credit Card Processing Module

Authorizations are acquired during the rental process, and draft captures are done at closing

Dashboard **\*Payment Type Setup**

Payment Type:  

Description:

☐ Paid

Type of Receipt: ☐ Cash  
☒ Credit Card  
☐ Direct Bill  
☐ Voucher

Credit Cards

Credit Card Commission:

☒ Perform check digit test

Softtrans Auth Module ID:

Softtrans Draft Module ID:

Card Ranges

☒ Check card number range

Starting #	Ending #
400000	499999

Credit card ranges are user-defined

## BARSMail2 Email Module


Each employee can read and send intra-company email

**Lookup**

Search By:

☒ New mail  
☐ Mail you've read  
☐ Mail you've sent

Date: / /

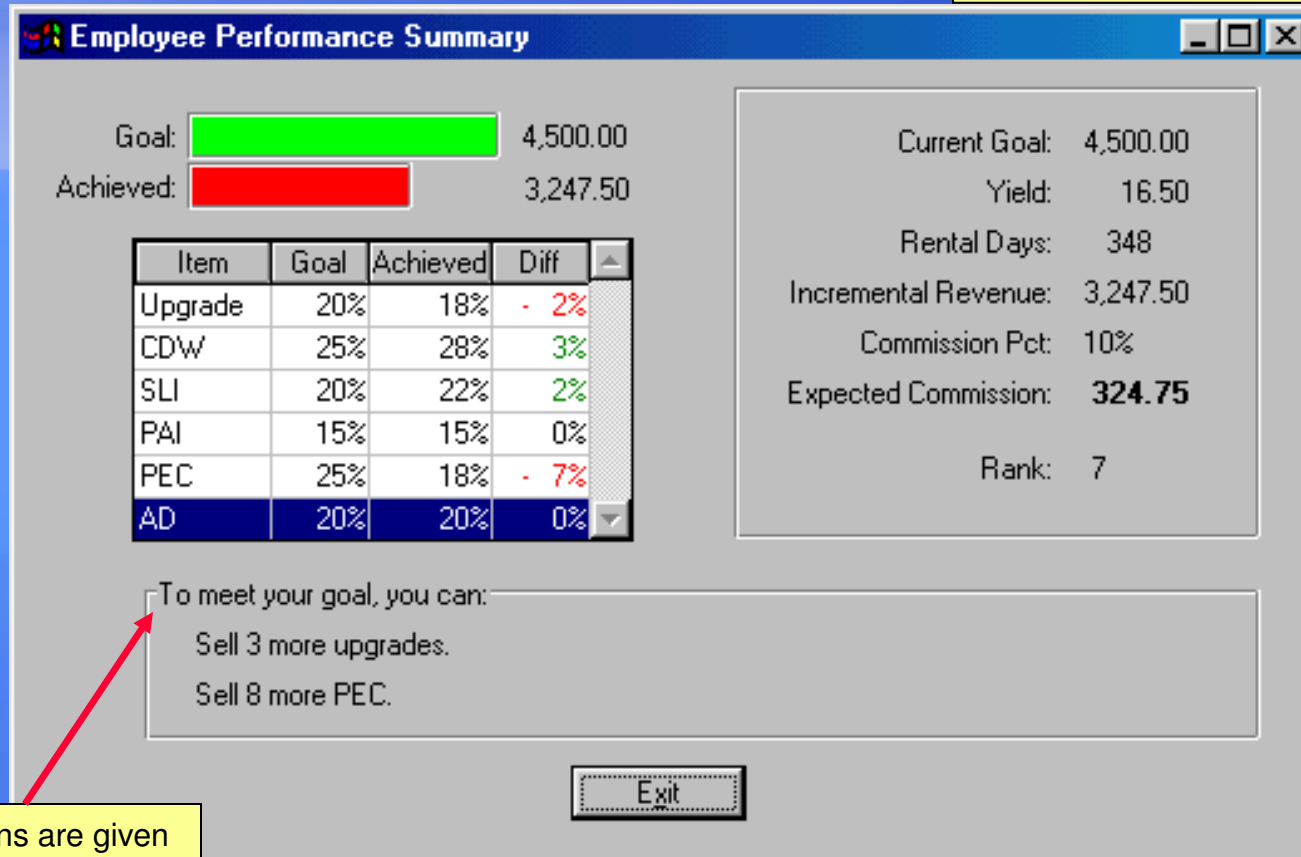
Sent By: 

Date Sent	Time	From	Subject
01/27/2002	16.10	Guest	Class
10/25/2007	15.04	BBARS	test

Groups can be set up for managers or for certain locations

## Khoury Consulting Module

The KCI Module tracks each employee's incremental revenue and calculates commissions



Suggestions are given as to how employees can meet their goals

"KCI Advanced Module" incorporates Khoury Consulting services with advanced agent coaching screens and management controls

# Time Clock Module

Time Clock allows employees to clock in and out electronically

Time Clock

Preferences

Time Clock Inquiry

**Clock**

Time Clock Report

Transaction List

Setup

Purge

Favorites

Dashboard

Dashboard

Clock

Setup

**\*Clock**

Employee Number:

Doe, Jane

Terminal ID:

Date/Time:

Handheld terminals are available to provide superior customer service at your busy location

Agents can check-in cars, print receipts, perform car exchanges, and update a vehicle's status. They can even get credit card authorizations



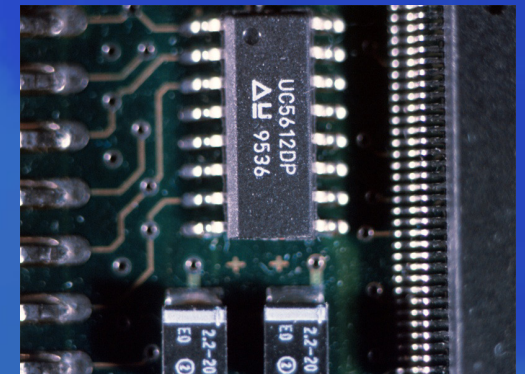
This Windows-based handheld has a range of up to 1,000 feet from the base unit

# ***What Bluebird Offers***

- Auto rental industry expertise, serving the rental industry for over 20 years
- Regional offices throughout the U.S., Canada, and the United Kingdom
- Windows interface
- A technology leader
- Cost effective solutions

# *Technology*

- Compatible with Windows 2000 Pro, and Windows XP Pro, and Windows Vista Business/Ultra
- Database can reside on Windows, Unix, Linux, or other platforms if required
- Supports connectivity via the Internet for low communications costs



# ***Partnerships***

- Premier Member of the American Car Rental Association (ACRA)
- Founding member of Associated Canadian Car Rental Operators (ACCRO)
- Member of every the British Vehicle Leasing & Rental Association (BVLRA)



# ***Partnerships***

- Reynolds & Reynolds (ERA)
- ADP (Open Elite)
- Khoury Consulting Group (KCI Module)
- Insurance Connection On-Line  
(Replacement Rentals from Major  
Insurance Companies.)



**Want to see more? A live test drive  
of the software can be arranged over  
the Internet!**

**To do this, or for more information  
and pricing, call us on our toll free  
number (800) 304-5805 and ask to  
speak to a sales manager.**

**BLUEBIRD<sup>®</sup>**  
**AUTO RENTAL SYSTEMS**