



Erez2

with Integrated Hosting

RentWorks v3+

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1. **Erez2** allows customers to make reservations, which are seamlessly added to your Bluebird software directly from your web site via the Internet.
 - Internet users are able to check real-time vehicle availability by class, location, date, and time.
 - Photographs of your fleet can be viewed by potential customers.
 - You control which rates an Internet user is offered from within the Bluebird software. Any rules attached to the rate can be displayed as well.
 - You can set up Special Events and Rate Utilization to black out vehicles and rates.
 - Internet users are able to check which miscellaneous charges and coverages they would like to purchase. You control which ones are offered from within the Bluebird software.
 - The total estimated charges, including applicable taxes and fees, will display.
 - If they have rented from you before, Internet users can enter their customer number on the Erez2 screen, causing their address information to display automatically.
 - When an Internet user makes a reservation with Erez2, they are sent a "cookie" which will automatically populate the customer number field the next time they come to your site and fill in all their information.
 - Internet users can book a reservation once all mandatory information is entered (including credit card data). They will receive an email with their confirmation number. The reservation information is automatically updated in the RentWorks database.
 - If you use the Bluebird Credit Card Processing (CCPRO) module, you can obtain authorizations and process the deposits directly from your web site.
2. **Erez2** is written in WebSpeed, a Progress development language used for web-based transaction systems:
 - "WebSpeed Messenger" allows communication between a web site and a server hosting a Progress database. "WebSpeed Transaction Manager" intercepts the information from the messenger and communicates directly with the database.
 - You must have a permanent, dedicated connection between your RentWorks server and the Internet. The RentWorks server must have a static public IP address.
 - Your firewall must be capable of establishing a site-to-site VPN connection to our SonicWall firewall. If not, you must open ports 3050 and 3202 through 3502 for TCP/IP.

- Your website can be hosted by the Internet Service Provider of your choice. Webspeed Messenger is hosted by Bluebird Auto Rental Systems. We will provide a link that your website will point to. Bluebird will handle all the Internet communication with your database.
- 3. The initial “Getting Started” Fee of \$895.00 includes:
 - Webspeed Messenger, hosted by Bluebird Auto Rental Systems.
 - Five (5) transaction agents in WebSpeed. This will allow approximately 30 simultaneous users to query the **RentWorks** database.
 - Support assistance getting started.
- 4. The fees for **Erez2** are as follows:
 - **\$3.75** for each honored reservation generated with Erez2.
 - **\$1.00** for each no-show reservation generated with Erez2.
 - The above fees will be calculated and invoiced on a monthly basis and automatically charged to a credit card.
 - **Monthly hosting fees** for Webspeed Messenger and maintaining the Internet link to the RentWorks database. This fee also covers maintaining a security certificate for processing encrypted credit card transactions. These fees are based on the number of Erez2 administrative users as follows:

1-2 Users:	\$50
3-9 Users:	\$75
10-19 Users:	\$125
20+ Users:	\$225
- 5. Changes to your Internet configuration that necessitate Bluebird Auto Rental Systems support to re-configure **Erez2** will be billed at \$110.00 per hour.
- 6. All prices are quoted in U.S. Dollars and do not include applicable taxes, fees, or shipping charges.

These are some of our customers using Erez2, along with their web sites:

- A – A Auto Rental, Martha’s Vineyard, MA: www.mvautorental.com
- Select Car Rental, Boston, MA: www.selectcarrental.com
- Triangle Rent A Car, Raleigh, NC: www.trianglarentacar.com
- City Rent A Car, San Francisco, CA: www.cityrentacar.com
- Oleander Cycles, Bermuda: www.oleandercycles.bm